The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. Benefits may change upon renewal. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Member Online Services at www.HorizonBlue.com/members or by calling 1-800-355-BLUE(2583). If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, <u>http://www.state.nj.us/dobi/division\_insurance/ihcseh/ihcforms.html</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-355-BLUE (2583) to request a copy.

| Important Questions                        | Answers   | Why This Matters:   |
|--|---|---|
| What is the overall<br><u>deductible</u> ? | <b>\$16,300.00</b> /Family for in-network providers.                          | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount<br>before this plan begins to pay. If you have other family members on the <u>plan</u> , each<br>family member must meet their own individual <u>deductible</u> until the total amount of<br><u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered                 |   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u>   |
| before you meet your                       |   | amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers  |
| deductible?                                |   | certain preventive services without cost-sharing and before you meet your   |
|  |   | <u>deductible</u> . See a list of covered <u>preventive services</u> at   |
|  |   | https://www.healthcare.gov/coverage/preventive-care-benefits/.  |
| Are there other <u>deductibles</u>         | No.   | You don't have to meet <u>deductibles</u> for specific services.  |
| for specific services?                     |   |   |
| What is the <u>out-of-pocket</u>           | Yes, For in-network   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If   |
| <u>limit</u> for this <u>plan</u> ?        |   | you have other family members in this <b>plan</b> , they have to meet their own <b><u>out-of-</u></b>   |
|  | <b>\$8,150.00</b> Individual/<br><b>\$16,300.00</b> Family. Aggregate family. | pocket limits until the overall family out-of-pocket limit has been met.  |
| What is not included in the                | Premiums, balance-billing charges and   | Even though you pay these expenses, they don't count toward the <b><u>out-of-pocket</u></b>   |
| out-of-pocket limit?                       | <u></u>   | <u>limit</u> .  |
| Will you pay less if you use               |   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the   |
| a <u>network provider</u> ?                |   | <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and  |
|  |   | you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u>  |
|  |   | charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u>   |
|  |   | might use an <u>out-of-network provider</u> for some services (such as lab work). Check   |
|  |   | with your <u>provider</u> before you get services.  |
| Do you need a <u>referral</u> to           |   | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |
| see a <u>specialist</u> ?                  | <u>specialist</u> .   |   |



| Common   | Services You May Need   | What You  | u Will Pay   |  |  |
|--|---|---|--|--|--|
| Medical Event  |   | Network Provider<br>(You will pay the<br>least)   | Out-of-Network<br>Provider(You will pay<br>the most) |  |  |
| If you visit a health<br>care <u>provider's</u> office<br>or clinic                  | Primary care visit to treat an<br>injury or illness               | No charge first 3 visits,<br>then deductible applies.<br>\$5.00 copay per visit<br>applies only to Horizon<br>CareOnline.               | Not Covered.   | Applies to selected PCP.   |  |
|  | <u>Specialist</u> visit   | Deductible applies.<br>\$5.00 copay per visit<br>applies only to Horizon<br>CareOnline.   | Not Covered.   | Applies to non-selected PCP.   |  |
|  | <u>Preventive</u><br><u>care</u> / <u>screening</u> /immunization | No Charge.<br><u>Deductible</u> does not apply.   | Not Covered.   | One per calendar year. You may have to<br>pay for services that aren't preventive.<br>Ask your provider if the services needed<br>are preventive. Then check what your<br>plan will pay for. |  |
| If you have a test   | <u>Diagnostic test</u> (x-ray, blood<br>work)                     | No charge for Office,<br>Independent Laboratory.<br><u>Deductible</u> does not apply.<br>Deductible applies for<br>Outpatient Hospital. | Not Covered.   | Molecular and genomic testing are<br>subject to pre-service and post-service<br>medical necessity review.  |  |
|  | Imaging (CT/PET scans, MRIs)                                      | 1 <u>1</u>  | Not Covered.   | Requires pre-approval.   |  |
| If you need drugs to<br>treat your illness or<br>condition<br>More information about | Generic drugs   |   | Deductible applies<br>Retail/Mail order.             | Prior authorization may be required.<br>Covers up to a 30 day supply (retail) and  |  |
|  | Preferred brand drugs   |   | Deductible applies<br>Retail/Mail order.             | a 90 day supply (mail order).  |  |
| prescription drug<br>coverage is available at<br>Prime Therapeutics LLC              | Non-preferred brand drugs   |   | Deductible applies<br>Retail/Mail order.             |  |  |
| (Prime) Service Center<br><u>www.MyPrime.com</u><br>or 1-800-370-5088.               | Specialty drugs   | Deductible applies Retail.  | Deductible applies Retail.                           |  |  |

| Common  | Services You May Need                                      | What You   | u Will Pay  |  |  |
|---|--|--|---|--|--|
| Medical Event   |  | Network Provider<br>(You will pay the<br>least)                                  | Out-of-Network<br>Provider(You will pay<br>the most)                  | Limitations, Exceptions, & Other<br>Important Information  |  |
| View the formulary at<br>https://www.myprime.co<br>m/content/dam/prime/<br>memberportal/forms/Aut<br>horForms/HIM/2020/20<br>20 NJ 3T HealthInsuran<br>ceMarketplaceClassicDL.p<br>df |  |  |   |  |  |
| If you have<br>outpatient surgery   | Facility fee (e.g., ambulatory<br>surgery center)          | Deductible applies for<br>Outpatient Hospital,<br>Ambulatory Surgical<br>Center. | Not Covered.  | Procedures related to spine surgery are<br>subject to pre-service and post-service<br>utilization management review.   |  |
|   | Physician/surgeon fees                                     | Deductible applies for<br>Outpatient Hospital,<br>Ambulatory Surgical<br>Center. | Not Covered.  | Procedures related to spine surgery are<br>subject to pre-service and post-service<br>utilization management review.<br>Deductible applies for anesthesia.                   |  |
| If you need<br>immediate medical<br>attention   | Emergency room care<br>Emergency medical<br>transportation | Deductible applies for<br>Outpatient Hospital.<br>Deductible applies.            | Deductible applies for<br>Outpatient Hospital.<br>Deductible applies. | Out-of-network payment at the in-<br>network level of benefits applies only to<br>true medical emergencies and accidenta<br>injuries.  |  |
|   | Urgent care  | Deductible applies.  | Deductible applies.   | No coverage for non-urgent care.   |  |
| If you have a<br>hospital stay  | Facility fee (e.g., hospital room)                         | Deductible applies for<br>Inpatient Hospital.                                    |   | Requires pre-approval.   |  |
|   | Physician/surgeon fees                                     | Deductible applies for<br>Inpatient Hospital.                                    | Not Covered.  | Deductible applies for anesthesia.   |  |
| If you need mental<br>health, behavioral  | Outpatient services  | Deductible applies for<br>Outpatient Hospital.                                   | Not Covered.  | none   |  |
| health, or substance<br>abuse services  | Inpatient services   | Deductible applies for<br>Inpatient Hospital.                                    | Not Covered.  | Requires pre-approval.   |  |
| If you are pregnant   | Office visits  | then deductible applies for<br>Office. Deductible applies<br>for Specialist.     | Not Covered.  | <u>Cost sharing</u> does not apply for<br><u>preventive services</u> . Maternity care may<br>include tests and services described<br>elsewhere in the SBC (i.e. Ultrasound.) |  |
|   | Childbirth/delivery professional services                  | Deductible applies.  | Not Covered.  | none   |  |

| Common  | Services You May Need                 | What Yo   | u Will Pay   |   |  |
|---|---------------------------------------|---|--|---|--|
| Medical Event   |                                       | Network Provider<br>(You will pay the<br>least)   | Out-of-Network<br>Provider(You will pay<br>the most) | Limitations, Exceptions, & Other<br>Important Information   |  |
|   | Childbirth/delivery facility services | Deductible applies for<br>Inpatient Hospital.   | Not Covered.   | none  |  |
| If you need help<br>recovering or have<br>other special health<br>needs | Home health care                      | Deductible applies for<br>Outpatient Facility.  | Not Covered.   | Requires pre-approval. Private-duty<br>nursing is only covered under the Home<br>health care benefit when required by a<br>Home health care plan.   |  |
|   | Rehabilitation services               | Deductible applies for<br>Inpatient Hospital.   | Not Covered.   | Requires pre-approval.  |  |
|   | Habilitation services                 | Deductible applies for<br>Inpatient Hospital.   | Not Covered.   |   |  |
|   | Skilled nursing care                  | Deductible applies for<br>Inpatient Facility.   | Not Covered.   |   |  |
|   | Durable medical equipment             | Deductible applies.   | Not Covered.   |   |  |
|   | Hospice services                      | Deductible applies for<br>Inpatient Facility.   | Not Covered.   | Requires pre-approval.  |  |
| If your child needs<br>dental or eye care                               | Children's eye exam                   | No Charge.<br><u>Deductible</u> does not apply.   | Not Covered.   | This benefit is administered by Davis<br>Vision. In-network routine vision exam<br>child visit limit is 1 visit.  |  |
|   | Children's glasses                    | Amounts greater than<br>\$150.00 for non-collection<br>frames. <u>Deductible</u> does<br>not apply. | Not Covered.   | This Benefit is administered by Davis<br>Vision. Lenses and Hardware are covered<br>once every 12 months. Limit includes 1<br>pair of frames from the select Davis<br>Vision collection or \$150.00 allowance<br>for non-collection frames. |  |
|   | Children's dental check-up            | Not Covered.  | Not Covered.   | none  |  |

Cosmetic surgery Most coverage provided outside the Routine eye care (Adult, • • ٠ United States. Optometrist/Ophthalmologist office. For Dental care (Adult) . verification of coverage on routine vision Non-emergency care when traveling • services, please see your policy or plan Hearing aids (Only covered for Members • outside the U.S. document.) age 15 or younger) Private-duty nursing • Routine foot care Long-term care • Weight loss programs Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded

- Acupuncture when used as a substitute for other forms of anesthesia
- Chiropractic care

• Infertility treatment (limited to artificial insemination; requires pre-approval)

• Bariatric surgery

services.)

# Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Horizon BCBSNJ at 1-800-355-BLUE(2583); Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html; New Jersey State Insurance Department Office of Consumer Protection Services at 1-800-446-7467 or http://www.state.nj.us/dobi/consumer.htm. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-355-BLUE (2583) or visit <u>www.Horizonblue.com</u>. You may also contact the NJ Department of Banking and Insurance Consumer Protection Services at 1-888-393-1062 or visit <u>http://www.state.nj.us/dobi/consumer.htm</u>.

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.----



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> <u>sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal care<br>and a hospital delivery)  |                              | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a<br>well-controlled condition)   |                                    | <b>Mia's Simple Fracture</b><br>(in-network emergency room visit and<br>follow up care)  |  |
|--|------------------------------|---|------------------------------------|--|--|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> Copayment</li> <li>Hospital (facility) Coinsurance</li> </ul>  | \$7,900.00<br>\$0.00<br>e 0% | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> Copayment</li> <li>Hospital (facility) Coinsuranc</li> <li>Other Coinsurance</li> </ul>   | \$7,900.00<br>\$0.00<br>e 0%<br>0% | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> Copayment</li> <li>Hospital (facility) Coinsurance</li> <li>Other Coinsurance</li> </ul>   | $\begin{array}{c} \$7,900.00\ \$0.00\ e\ 0\%\ 0\% \end{array}$ |
| <b>This EXAMPLE event includes services like:</b><br>Specialist office visits ( <i>prenatal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br>Diagnostic tests ( <i>ultrasounds and blood work</i> )<br>Specialist visit ( <i>anesthesia</i> ) |                              | <b>This EXAMPLE event includes services like:</b><br>Primary care physician office visits ( <i>including disease education</i> )<br>Diagnostic tests ( <i>blood work</i> )<br>Prescription drugs<br>Durable medical equipment (glucose meter) |                                    | <b>This EXAMPLE event includes services like:</b><br>Emergency room care <i>(including medical supplies)</i><br>Diagnostic test <i>(x-ray)</i><br>Durable medical equipment <i>(crutches)</i><br>Rehabilitation services <i>(physical therapy)</i> |  |
| Total Example Cost   | \$12,800.00                  | Total Example Cost  | \$7,400.00                         | Total Example Cost   | \$1,900.00   |
| In this example, Peg would pay:<br>Cost Sharing  |                              | In this example, Joe would pay:<br>Cost Sharing   |                                    | In this example, Mia would pay:<br>Cost Sharing  |  |
| Deductibles  | \$8,150.00                   | Deductibles   | \$7,050.00                         | Deductibles  | \$1,895.00   |
| Copayments   | \$0.00                       | Copayments  | \$0.00                             | Copayments   | \$0.00   |
| Coinsurance  | \$0.00                       | Coinsurance   | \$0.00                             | Coinsurance  | \$0.00   |
| What isn't covered   |                              | What isn't covered  |                                    | What isn't covered   |  |
| Limits or exclusions   | \$60.00                      | Limits or exclusions  | \$55.00                            | Limits or exclusions \$0.00  |  |
| The total Peg would pay is   | \$8,210.00                   | The total Joe would pay is  | \$7,105.00                         | The total Mia would pay is   | \$1,895.00   |

The **plan** would be responsible for the other costs of these EXAMPLE covered services.



Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations. Horizon BCBSNJ provides free aids and services to people with disabilities (e.g. qualified sign language interpreters and information in other formats) and to those whose primary language is not English (e.g. information in other languages) to communicate effectively with us.

#### **Contacting Member Services**

Please call Member Services at 1-800-355-BLUE (2583) (TTY 711) or the phone number on the back of your member ID card, if you need the free aids and services noted above and for all other Member Services issues.

#### Filing a Section 1557 Grievance

If you believe that Horizon BCBSNJ has failed to provide the free communication aids and services or discriminated against you for one of the reasons described above, you can file a discrimination complaint also known as a Section 1557 Grievance. Horizon BCBSNJ's Civil Rights Coordinator can be reached by calling the Member Services number on the back of your member ID card or by writing to the following address: Horizon BCBSNJ

Civil Rights Coordinator PO Box 820, Newark, NJ 07101.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal, online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 or by phone at 1-800-368-1019 or 1-800-537-7697 (TDD). OCR Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

#### Language assistance

Si habla un idioma diferente al inglés, hay ayuda disponible gratis. Llame al número que aparece al reverso de su tarjeta de identificación. 如果您讲英语以外的语言,可获取免费帮助。请拨打您的身份证背面的号码。

영어 이외의 언어를 사용하는 경우, 무료 지원 서비스를 받을 수 있습니다. ID 카드 뒷면에 있는 번호로 전화하십시오.

Se você fala um idioma diferente do inglês, a ajuda está disponível gratuitamente. Ligue para o número no verso do seu bilhete de identidade.

જો તમે અંગ્રેજી સિવાયની ભાષા બોલતા હોવ, તો મફતમાં મદદ ઉપલબ્ધ છે. તમારા આઇડી કાર્ડની પાછળ આપેલા નંબર પર કૉલ.

Jeśli mówisz w języku innym niż angielski, pomoc udzielana jest bezpłatnie. Zadzwoń pod numer podany na odwrocie dowodu osobistego. Se parli una lingua diversa dall'inglese, è disponibile un servizio di assistenza gratuito. Chiama il numero sul retro della tua carta d'identificaz ione.

Kung nagsasalita ka ng isang wika maliban sa Ingles, magagamit ang tulong nang walang bayad. Tumawag sa numerong nasa likod ng iyong ID card.

Если вы не говорите по-английски, вам помогут бесплатно. Позвоните по телефону, указанному на обратной стороне вашей ID-карты.

Si ou pale on lòt lang ke Anglè, gen èd ki disponib gratis. Rele nan nimewo ki ekri nan do kat idantifyan w lan.

### यदि आप अंग्रेज़ी से भिन्न कोई अन्य भाषा बोलते हैं, तो निःशुल्क सहायता उपलब्ध है। अपने आईडी कार्ड के पीछे दिए गए नंबर पर .

Nếu bạn nói ngôn ngữ khác ngoài tiếng Anh, thì chúng tối có thể giúp bạn miễn phí. Hãy gọi số ở mặt sau thẻ ID của bạn. Si vous parlez une langue autre que l'anglais, l'aide est gratuite. Appelez le numéro au dos de votre carte d'identité.

إذا كنت تتحدث لغة أخرى غير الإنجليزية، نوفر لك المساعدة مجانًا. يُمكنك الاتصال بالرقم الموجود على ظهر بطاقة الهوية

اگر آپ انگریزی کے علاوہ کوئی دوسری زبان بول سکتے ہیں تو مفت مدد دستیاب ہے۔ براہ مہربانی شناختی کارڈ کی پچھلی طرف درج شدہ نمبر پر کال کریں۔