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December 16, 2021

Market Edge

News for Brokers

ALL SEGMENTS | ALL BRANDS

Happy Holidays!

We wish all of our broker partners, clients, and members a joyful holiday season. Please enjoy the 2021 holiday cards for <u>AmeriHealth</u> <u>Administrators</u> and <u>AmeriHealth New Jersey!</u>

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Customer Service holiday hours

To ensure that our members and brokers have support during peak open enrollment season, we'd like you to please note our holiday Customer Service hours. Customer Service will be closed on December 24 and 25 and on January 1. Customer Service will be open on December 31 from 8 a.m. to 6 p.m.

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ID card updates

In response to the recent provision under the Consolidated Appropriations Act (CAA) and the Transparency in Coverage Rule (TCR), we wanted to make you aware of updates to the appearance of member ID cards. **FULL ARTICLE**.

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NCQA communications to start

Our annual communication to members about their health benefits to comply with standards from the National Committee for Quality Accreditation (NCQA) is starting next week. **FULL ARTICLE**.

ALL SEGMENTS | AHNJ

Advocare becomes part of AmeriHealth New Jersey's Local Value network

Advocare, a physician-owned multi-specialty group with nearly 600 providers and 200 practice locations in our service area, has signed a new agreement with AmeriHealth New Jersey that went into effect November 1, 2021. Under the new agreement, Advocare has become part of the Local Value network, which offers individuals and employers high-quality, affordable care.

SMALL GROUP | AHNJ

2022 SEH New Business and Retention deadlines

AmeriHealth New Jersey is pleased to share the SEH New Business and Retention Business submission deadlines. **FULL ARTICLE**.

ALL SEGMENTS | AHNJ

HSA vendor updates and customer impacts

On March 31, 2022, Alegeus (doing business as WealthCare Saver) will move to BMO Harris as the bank depository for HSA funds managed through WealthCare Saver. **FULL ARTICLE**.



Opt-in to AmeriHealth Broker Wire

This is an opt-in communication channel for urgent alerts that will be distributed via text message. The goal of Broker Wire is to distribute critical updates to the right audience as soon as possible.

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