



Applies to: Commercial Market, Fully Insured and Self-Insured Business

Transition From eviCore to TurningPoint: PA/MND Reviews of Spine Surgery Services

After collaborating with the New Jersey Department of Banking and Insurance (DOBI) to secure approval, Horizon will transition the Prior Authorization and Medical Necessity Determination (PA/MND) reviews of spine-related services from eviCore healthcare (eviCore) to TurningPoint Healthcare Solutions (TurningPoint). With this change, we anticipate that our customers will have access to comprehensive review services, while getting enhanced care management through TurningPoint.

Health care professionals can submit PA/MND review requests for spine-related services that will be provided on and after **June 6, 2022** to TurningPoint beginning **May 23, 2022**.

Who Is Affected by This Change

This change will affect our fully insured health plans as well as self-insured health plans that have opted into the Musculoskeletal Program for Spine Surgery.

Quality Care for Our Members

Horizon remains committed to providing our members with access to high-quality health care services that are consistent with nationally recognized clinical criteria and guidelines. TurningPoint's decisions will help make sure treatment options for members are appropriate — medically and financially. TurningPoint will support our members, and their doctors and other health care professionals to achieve:

- Better results after surgery
- Faster recovery times
- Lower risk of infection and other complications
- High-quality care before and after surgery
- Lower risk of additional surgery

What's Not Changing

- Services provided in the observation setting or the Emergency Room don't require PA/MND review.
- Services that are not medically necessary are not eligible for coverage or payment. Horizon reserves the right to adjust claims based on TurningPoint's recommendations.
- Our self-insured customers who have eviCore's spine-related services will continue to pay the same per employee per month costs for TurningPoint's spine-related services.
- eviCore will continue to review PA/MND review requests for pain management services.

There are no changes for our self-insured health plans that do not have eviCore's spine-related services review program.

If you have questions, please contact your Horizon sales executive or account manager.

TurningPoint Healthcare Solutions, LLC supports Horizon Blue Cross Blue Shield of New Jersey in the administration and utilization management review of coverage for certain surgical services that require the use of an implantable device. TurningPoint Healthcare Solutions, LLC and eviCore healthcare are independent from and not affiliated with Horizon Blue Cross Blue Shield of New Jersey or the Blue Cross Blue Shield Association.

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