

All group business

Enhancements to Sales Portal and Employer Portal

In our ongoing effort to improve the experience of our broker partners and customers, AmeriHealth New Jersey is pleased to announce important, helpful updates to our Sales Portal and Employer Portal, effective October 16, 2017.

Sales Portal

The Sales Portal updates make it easier to view and manage customer information.

Additional indicators will be added to the ROAM Customer Application pages, providing the following statuses:

- Spending Account Status (group)
- Cobra Status (group)
- Medicare Status and COB Information (subscriber, dependent, and group)

Users will have the option to modify census info and add dependents via a census-prepopulated spreadsheet or manually add members using the RAM tool.

For detailed information about each enhancement, please review the Sales Portal [training guide](#).

Employer Portal

The Employer Portal updates will streamline and simplify the user experience, helping customers and brokers easily update accounts and employee information through improvements to:

- **User interface:** updated look-and-feel, page layout, and tab names
- **Navigation:** reduced the number of steps to achieve common tasks
- **Functionality:** made it easier to manage employee information

Several updates have been made to simplify steps needed to perform common tasks, including:

- **Add employees** – reduced number of steps to enroll a member
- **Reinstate employees** – added ability to reinstate an employee from the Find page
- **Find employees** – added ability to search for employees from Home page

This [guide](#) is available to help you and your customers understand these new features. It will also be available on the employer portal.

If you have any questions about these enhancements to the Sales Portal and Employer Portal, please contact your AmeriHealth New Jersey broker representative.