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Dependents enrolled in an adult vision plan in error

An error by AmeriHealth New Jersey caused dependent children (under the age of 19), to be erroneously enrolled and billed in an adult vision plan. This error has impacted some small group and consumer customers who selected an adult vision buy-up plan from 2014-2016 plan years.

We are currently taking steps to correct this error, by terminating the adult vision coverage for all pediatric dependents enrolled in an adult vision plan. Please note, all AmeriHealth New Jersey health insurance plans are ACA-compliant and include pediatric vision coverage, up to age 19, as an essential health benefit. There will be no interruption in coverage or access to care for members.

Incorrect invoicing

This error caused incorrect invoicing, by including pediatric dependents in the adult vision premium, for the period customers offered the AmeriHealth New Jersey adult vision buy up plan.¹

AmeriHealth New Jersey will be refunding all extra adult vision premium collected for pediatric dependents plus interest, to current and terminated customers.²

- **Current AmeriHealth New Jersey customers** will receive a credit for the extra premium dollars in the form of an **adjustment on the July 2016 invoice**.
- **Former (terminated) AmeriHealth New Jersey customers** should expect to receive a **refund check the week of June 13, 2016**.

Impacted members

A member ID card for the adult vision plan was erroneously issued in the dependent child's name. We are communicating with impacted members, instructing them to securely destroy the [vision member ID card](#) with the child's name on it, and to use the medical ID card when accessing pediatric vision care.³

Communications

AmeriHealth New Jersey will be communicating with impacted customers and members. Sample letters are available for your review below. We will begin our outreach with SEH and

individual customers receiving invoices this week, other communications will follow. Please contact your AmeriHealth New Jersey broker representative if you have any questions.

- [Current SEH Customers receiving an invoice credit](#)
- [Current IHC Subscriber receiving an invoice credit](#)
- [Terminated SEH customers receiving checks](#)
- [Terminated IHC subscribers receiving checks](#)
- [Sample AmeriHealth New Jersey Adult Vision ID card](#)

¹Not all dependents erroneously enrolled in an adult vision plan impacted the calculation for vision premium on your invoice.

²Any customers carrying a balance with AmeriHealth New Jersey will receive their refund or credit minus the monies owed.

³Not all pediatric dependent erroneously enrolled in the adult vision plan may have received an adult vision ID card.