



## 10 Days Until Plan Year 2016 Open Enrollment Begins!

Our records as of 10/20/15 indicate you have not completed agent/broker registration for plan year 2016.

The Centers for Medicare & Medicaid Services (CMS) would like to remind agents and brokers that they must complete Federally-facilitated Marketplace (FFM) agent and broker registration and training for each plan year prior to assisting consumers with enrolling in coverage through the FFM. Plan year 2016 registration is now live, and training is available through the CMS Marketplace Learning Management System (MLMS), as well as through the following CMS-approved vendors:

- America's Health Insurance Plans, Inc. (AHIP)
- Gorman Health Group (Gorman)
- National Association of Health Underwriters (NAHU)

Agents and brokers can access the MLMS and CMS-approved vendor trainings via the [CMS Enterprise Portal](#). Please note that a Spanish version of the MLMS training is also available.

Returning agents and brokers who previously completed identity proofing or requested the agent/broker role as part of the registration process for a prior plan year do not need to repeat these steps during the annual registration renewal process. **Please ensure that you are using the same FFM user ID that you used in prior plan years.**

If you complete FFM agent and broker training through a CMS-approved vendor, you will still need to execute the applicable Agreements with CMS on the MLMS prior to assisting consumers with selecting and enrolling in health coverage through the FFM.

To ensure the best experience with the MLMS, please use Firefox or Chrome as your web browser. If you are unable to access the MLMS, this may be due to a large number of people currently using the system. The best days and times to access the MLMS are typically Monday through Friday, between 5:00 PM and 11:00 AM Eastern Time and on the weekends.

For additional information please visit the [Agents and Brokers Resources webpage](#). There are a number of links and documents that will help you to learn more about registering to participate in the FFM for plan year 2016. CMS will continue to update this webpage over the coming weeks with additional resources that help explain the registration process. CMS will also provide updates via email blasts, the monthly News for Agents and Brokers newsletter, as well as through Twitter ([@CMSGov](#)).

For questions, please contact the FFM Producer and Assister Help Desk at [FFMProducer-AssisterHelpDesk@cms.hhs.gov](mailto:FFMProducer-AssisterHelpDesk@cms.hhs.gov).