

FFM News Alert for Agents/Brokers: Automatic Re-Enrollments

Please be advised of the following:

- Consumers who are being automatically re-enrolled may see a completed 2015 application in their account and be enrolled in a plan before they receive a 2015 eligibility determination notice or enrollment confirmation message from the Marketplace.
- If a consumer selects their automatically enrolled application and then clicks the “View Eligibility Results” button for the notice, they will not be able to view their notice at this time.
- The temporary inability to review a 2015 eligibility determination notice does not change the fact these consumers’ coverage has been renewed and they remain covered in 2015.
- Consumers will be able to view the eligibility determination notice for their automatic re-enrollment in the near future.
- Consumers looking for information before the notices are processed can review the amount of financial assistance they are eligible for based on last year’s information and check tax data by selecting their automatically enrolled application and reviewing the information under “My Plans and Programs”.
- Consumers are able to see the plan(s) they have been automatically enrolled in for January 1, the amount of premium tax credits that carried over from 2014 eligibility information, and the amount of those tax credits applied to their 2015 premiums.
- Even if a consumer has been automatically enrolled they should update their 2015 application and select a plan to receive a new eligibility determination with the most up-to-date income and financial assistance information. They can do this now by selecting their automatically enrolled application and choosing “Report a Life Change” – consumers do not need to wait for the notices to be viewable to update their household information or plan selection. If a consumer updates their information and selects a plan by January 15, their new coverage will begin on February 1.