



## Questions and Answers on the Closing of FFM Agent and Broker Plan Year 2015 Training on the Medicare Learning Network (MLN)

The plan year 2015 Federally-facilitated Marketplace (FFM) agent and broker training on the Medicare Learning Network® (MLN) closed on June 15, 2015. Attached are questions and answers that provide valuable information to assist agents and brokers with the transition from plan year 2015 to plan year 2016 and provides an explanation of what the closing of this year's FFM agent and broker training on the MLN means.

If you have not already done so, agents and brokers should visit the CMS Enterprise Portal at <https://portal.cms.gov> to complete Part II of Federally-facilitated Marketplace (FFM) agent and broker registration for plan year 2015 by **July 1, 2015**. The steps for completion include:

- Creating an FFM user account; and
- Completing identity proofing to add the "FFM agent broker" role to your account.

CMS will continue to provide additional information on the [Agents and Brokers Resources webpage](#), so please continue to check there for updates. CMS will also provide updates via email blasts, the monthly News for Agents and Brokers newsletter, as well as through Twitter ([@CMSGov](#)).

For questions, please contact the FFM Producer and Assister Help Desk at [FFMProducer-AssisterHelpDesk@cms.hhs.gov](mailto:FFMProducer-AssisterHelpDesk@cms.hhs.gov).