



Horizon Blue Cross Blue Shield of New Jersey

## Easy ways to pay your premium bill

Horizon Blue Cross Blue Shield of New Jersey makes it easy for you to pay your medical, dental and vision premiums. In addition to mailing a check with your payment stub, you can use your credit card, debit card or checking account when you use our online options.



### Online

Sign in to our secure Member Online Services at [HorizonBlue.com/members](https://HorizonBlue.com/members) and click *Billing* to pay your bill each month or sign up for automatic bill pay. When you pay online you can use your credit card, debit card or checking account.<sup>1</sup>

Once you click the *Billing* tab, you can set up automatic bill pay<sup>2</sup> by following these easy steps:

1. Select your current billing account number.
2. Click *Pay Bill* on the *Overview* screen.
3. Click *Proceed to the Payment Center*.
4. Click *Manage Payment Methods*.
5. Click *Set up Auto Pay*.

When you enroll in automatic bill pay, your monthly premium payment is deducted from your checking account, or billed to your credit card or debit card, on the same date each month.



### MoneyGram

Go to one of MoneyGram's convenient locations to pay your premium bill. Visit [MoneyGram.com/locations](https://MoneyGram.com/locations) to find a location near you. Horizon BCBSNJ's MoneyGram code is **11967**.



### Pay by phone

Call **1-888-778-2005** 24 hours a day, seven days a week and use the *Billing Status* option to pay with your checking account. You cannot use this payment option if your Horizon BCBSNJ account has been terminated; you will need to speak with a Member Services Representative.

Or, call the number on the back of your member ID card during normal business hours to speak with a Member Services Representative.

### Need Help?<sup>3</sup>

Read answers to frequently asked questions at [HorizonBlue.com/faqs](https://HorizonBlue.com/faqs) or sign in to Member Online Services to:

- Send your question using our secure Message Center.
- Chat with us during normal business hours.

<sup>1</sup> You can use your Visa®, MasterCard® or Discover® card or pinless debit card to make a payment online. Horizon BCBSNJ does not accept American Express®.

<sup>2</sup> You will need to make a one-time payment online before enrolling in the automatic bill pay feature.

<sup>3</sup> Some Member Online Services tools are not available for dental and vision insurance.

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