Your personal information should stay that way – personal.

If you are an eligible Horizon Blue Cross Blue Shield of New Jersey (Horizon BCBSNJ) member, you have access to identity protection services from Experian[1] to help keep your information safe. For additional protection at no cost to you, you may enroll in Experian IdentityWorks and Experian Identity Restoration at any time while you are an eligible Horizon BCBSNJ member.

Experian IdentityWorks

- Experian credit report at sign-up
- Credit monitoring
- Internet surveillance
- Identity restoration
- Up to $1 million identity theft insurance
- Lost Wallet
- Child monitoring
- Experian IdentityWorks ExtendCARE™

Experian Identity Restoration

If you become a victim of identity theft, a dedicated investigator from Experian will act as your guide and advocate from start to finish. Your dedicated investigator will start the dispute process and help ensure that your identity returns to its pre-identity theft state.

Get started

Visit **ExperianIDWorks.com/HorizonBlue** and use Activation Code **HORIZON21** to access identity protection services and complete the enrollment process.[2]

You can also call Experian at **1-866-926-9801**, Monday through Friday, 9 a.m. to 11 p.m., Eastern Time (ET), and Saturday and Sunday, 11 a.m. to 8 p.m., ET.

A dedicated investigator will work with you to recover any financial losses, restore your credit and make sure your identity is returned to its proper condition. Use engagement number **DB21760** as proof of eligibility when calling.

[1] Horizon BCBSNJ members enrolled in fully insured and self-insured group health plans, including the State Health Benefits Program (SHBP) and School Employees' Health Benefits Program (SEHBP), and consumers enrolled in individual health plans on and off the State-Based Exchange are eligible for identity protection coverage. Members enrolled in coverage through the Federal Employee Program® (FEP®), Medicare Advantage, Medicare Part D and Medicaid plans are not eligible for identity protection coverage.

[2] By accessing this link, you confirm that you are eligible for these services and you agree that identity protection services will be cancelled if you are not eligible.

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