



Applies to: All fully insured and self-insured Commercial groups and IHC members with Horizon Pharmacy

Amazon Pharmacy Will Be the Only Participating Home Delivery Option for Members With Horizon Pharmacy Benefits

Starting **January 1, 2023**, Amazon Pharmacy prescription home delivery will be the only home delivery option for fully insured and self-insured Commercial members who have pharmacy benefits through Horizon Pharmacy. AllianceRx Walgreens Pharmacy home delivery will no longer be available for fully insured and self-insured Commercial members.

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With Amazon Pharmacy, your clients' covered employees and their covered dependents can expect:

- Easy online sign-up with the option of importing their medication history
- An Amazon shopping experience with free two-day delivery for Amazon Prime members, or five-day delivery without Amazon Prime
- 24/7/365 access to a pharmacist, or chat online with customer care for general questions
- Clear pricing of medications before checkout
- The ability to manage their medication and order history

With Amazon Pharmacy, your clients' covered employees and their covered dependents also get access to MedsYourWay^{®1}, a built-in drug discount program, which is administered by Inside Rx. This new shopping experience gives members easy-to-understand pricing — showing the lowest available price through their insurance or the MedsYourWay drug discount. Purchases of eligible and covered medicines automatically count toward members' out-of-pocket maximum, whether they choose their insurance or the MedsYourWay pricing. Amazon Pharmacy is fully accredited and can fill most brand name and generic medicines.²

How We're Communicating to Impacted Members

Your clients' covered employees and their dependents who are using AllianceRx Walgreens Pharmacy home delivery will receive a letter around **November 1, 2022** telling them of this change to Amazon Pharmacy. The letter advises members that their prescriptions will be automatically transferred to Amazon Pharmacy if the prescription has refills left and has not expired. The letter will also include instructions about how to sign up with Amazon Pharmacy.

How to Get Started With Amazon Pharmacy

1. Your covered employees and their covered dependents can set up their Amazon Pharmacy account when signed in to [HorizonBlue.com](https://horizonblue.com), the **Horizon Blue app** or by visiting amazon.com/horizonblue. Once on the Amazon Pharmacy site, choose **Get Started**. If the member does not have an Amazon account, they will need to sign up for one first.

2. Covered employees and their covered dependents will then enter their Horizon member ID number, RxBIN and RxPCN. This information is found on their member ID cards.
3. Within their Amazon Pharmacy account, they will select the medicines they would like to fill², and Amazon Pharmacy will contact their prescriber for a prescription. Once the prescription is received from the prescriber, Amazon Pharmacy will let your clients' covered employees know when their order is ready for check out and delivery.

For new prescriptions, prescribers can e-Prescribe directly to Amazon Pharmacy.

If you have any questions, please contact your Horizon sales executive or account manager.

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¹MedsYourWay drug discount card pricing, administered by Inside Rx LLC, is not insurance. The member is responsible for the cost of prescription(s) when using the drug discount card pricing. Limitations apply.

²Amazon Pharmacy does not dispense Schedule II controlled substance drugs. If the medication has an unfulfilled requirement, the cost may not count toward the member's out-of-pocket maximum. The discount card price won't count toward the deductible for Medicare members.

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Horizon Blue Cross Blue Shield of New Jersey will never send you an email asking you to click on a link to validate User ID(s), password(s) or PIN(s), Social Security Number(s), card or account number(s), cardholder verification value(s) (CVV2), or user-defined challenge information (e.g., mother's maiden name, place of birth, etc.). If such a message is received, please immediately forward it to Abuse@HorizonBlue.com.

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