



Applies to: IHC; Labor; Medigap; Small Employer

Announcing an Enhanced Online Experience for Our Members

In this digital age, we know that it's important for our members to access their health plan information quickly and easily, online. That's why we've redesigned the tools and resources available when members sign in at HorizonBlue.com.

Highlights of this enhanced online member experience include:

- A customizable dashboard
- Intuitive headings and improved organization
- An easier way for members to find the care they need
- More tools and resources to support member plan understanding

We will be communicating the rollout to members in the coming weeks. They do not need to take any action, but we encourage them to check out the enhanced online experience. Members can sign in using their existing username and password and start exploring.

If you have any questions, please reach out to your account manager or sales representative.

ID(s), password(s) or PIN(s), Social Security Number(s), card or account number(s), cardholder verification value(s) (CVV2), or user-defined challenge information (e.g., mother's maiden name, place of birth, etc.). If such a message is received, please immediately forward it to Abuse@HorizonBlue.com.

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