

Applies to: Individual Health Care (IHC) Market

## **Enrolling in Auto Bill Pay Has Its Rewards**

If your eligible clients enroll in Auto Bill Pay between **March 1, 2024** and **May 31, 2024**, they will receive a \$15 eGift card to one of over 200 retailers, including Amazon<sup>®</sup>, Target<sup>®</sup>, Walgreens and Dunkin<sup>®</sup>.

## Auto Bill Pay:

- Saves your clients time by not having to sign in each month to pay their bill.
- Ensures your client does not lose coverage for missing a payment. If they lose coverage, they cannot re-enroll until 2025.

## Here's how it works:

- Your clients can sign in at <u>HorizonBlue.com</u> or the **Horizon Blue app**.
- They click Enroll in Auto Pay on the Current Bill section.\*
- When they enroll in Auto Bill Pay, their monthly premium payment is deducted from their checking account, or billed to their credit card or debit card, on the same date each month.
- They will receive an email confirmation from Horizon with a link to choose their reward once we have verified their enrollment. Please remind your clients to allow up to six weeks for verification.

If you have any questions, please reach out to your account manager or sales representative.

\*Auto Bill Pay can take a billing cycle to be set up.

Members must enroll between **March 1** and **May 31**, **2024** to receive the eGift card. Auto Bill Pay enrollment must be set up through Horizon. Members will receive an email from Horizon with instructions on how to redeem the eGift card from the fulfillment vendor E-Billing Rewards.

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Horizon Blue Cross Blue Shield of New Jersey will never send you an email asking you to click on a link to validate User ID(s), password(s) or PIN(s), Social Security Number(s), card or account number(s), cardholder verification value(s) (CVV2), or user-defined challenge information (e.g., mother's maiden name, place of birth, etc.). If such a message is received, please immediately forward it to <u>Abuse@HorizonBlue.com</u>.

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