

Applies to: Small Employer market (on and off the Small Business Health Options Program [SHOP])

Changes to Small Employer Health Plans and SHOP Renewals for 2021

Horizon Blue Cross Blue Shield of New Jersey (Horizon BCBSNJ) has updated its Small Employer Health Plan portfolio for 2021. These changes will become effective when a small employer customer renews in to one of the impacted Horizon BCBSNJ health plans.

Please choose a product name below to see what's changing for 2021:

- [OMNIA Health Plans](#)
- [Horizon Advantage EPO](#)
- [Horizon Direct Access](#)
- [Horizon POS](#)

What to expect

Small employer customers who offer a health plan that will be modified for 2021 will receive two Summary of Benefits & Coverage documents — one for their 2020 health plan that is effective until the time of their renewal, and one for use on and after their renewal that includes the modifications to the plan effective upon renewal.

Beginning **November 1, 2020**, Summary of Benefits & Coverage documents for 2021 Small Employer Health plans will be available on [HorizonBlue.com](https://www.horizonblue.com) and when you sign in to Broker Online Services at [HorizonBlue.com/brokers](https://www.horizonblue.com/brokers).

A reminder about finding in-network doctors and hospitals

In the Small Employer market, Horizon Advantage EPO, Horizon HMO and Horizon POS plans include **NJPA** in the plan name. For example, in the Small Employer market, Horizon POS is named Horizon POS NJPA, and members should select *POS NJPA* from the *Plan* dropdown menu in the *Doctor & Hospital Finder*. Please remind your clients to select the appropriate plan name when using the [HorizonBlue.com/doctorfinder](https://www.horizonblue.com/doctorfinder).

Members who use the **Horizon Blue app** to find in-network doctors and hospitals do not need to take this step because they are automatically connected to the appropriate network search.

If you have questions, please contact your Horizon BCBSNJ sales executive or account manager.



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