

Brief Notes

News for
Brokers and Consultants

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Three Penn Plaza East, Newark, NJ 07105-2200

Applies to: All Markets

Anthem, Inc. announces it was the victim of a cyber attack

Anthem, Inc. has announced it was the victim of a cyber attack.

Anthem, Inc. and Horizon Blue Cross Blue Shield of New Jersey *are separate and distinct companies.*

According to Anthem, which owns several Blue Cross Blue Shield plans, the attackers gained unauthorized access to Anthem's IT system and have obtained personal information from their current and former members.

Anthem states there is no evidence that credit card or medical information, such as claims, test results or diagnostic codes were targeted or compromised. For more information about the attack, you can visit **AnthemFacts.com**.

The following Questions and Answers may be helpful to you if you receive any inquiries about the cyber attack on Anthem.

Please know that Horizon BCBSNJ has a comprehensive program in place to safeguard our members' personal information. Protection of our members' personal information continues to be a top priority for our Company.

Q1. Is my personal information at risk due to the recent cyber attack on Anthem's data systems?

A1. At this time, Anthem does not know the impact of the cyber attack on their data systems. We are waiting for additional information from Anthem to determine if there is any impact to Horizon BCBSNJ members. Anthem has created a dedicated website to provide information on this incident. To learn more, you can go to **AnthemFacts.com**.

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Horizon Blue Cross Blue Shield of New Jersey

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Q2. How will I know if my personal information was compromised due to this cyber attack on Anthem?

A2. You will be notified if your personal information was impacted by the attack on Anthem's system. Anthem is currently conducting an extensive investigation to determine if any of our members were impacted. To learn more, you can go to [AnthemFacts.com](https://www.anthemfacts.com).

Q3. Was any medical information/history compromised during this cyber attack?

A3. Anthem's investigation to date shows that the information accessed did not include medical history such as diagnosis or treatment data, or provider and physician information.

Q4. I am a Horizon BCBSNJ member. Why was my information shared with Anthem?

A4. Horizon BCBSNJ and Anthem, Inc. are separate and distinct companies. However, some Horizon BCBSNJ members may live in or access health care in Anthem service areas, such as New York and Connecticut, and their personal information may be in Anthem's data systems as a result.

Q5. Was Horizon BCBSNJ a victim of a cyber attack?

A5. No. This was a cyber attack on Anthem's Information Technology system.

Q6. What is Horizon BCBSNJ doing to protect its member information?

A6. Horizon BCBSNJ has a comprehensive program in place to safeguard our members' personal information. This continues to be a top priority for our Company.

If you have additional questions, please contact your Horizon BCBSNJ sales executive or account manager.