



We know work is always hectic for you and your teams, even under normal circumstances. Now, with the evolving Coronavirus situation, we can only imagine that the number of things you and your clients are managing is at an all-time high.

As concerns for employee health and wellness may continue to grow, we are reaching out to remind you that the MetLife team is here for you and your clients. Please rest assured, we are operationally prepared to handle all calls and claims while continuing to deliver exceptional service to your clients in the manner they have come to expect from MetLife.

To help you navigate, please [review this webpage](#) outlining frequently asked questions about our response to this situation. Our site will be updated with additional information as this event evolves, so feel free to check back as new questions emerge.

Please don't hesitate to let us know if we can provide additional assistance or answer any questions. We view our team as an extension of yours, and we're here to help in any way we can.

As always, thank you for your trust in MetLife.



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