



Good Afternoon,

At MetLife, our brokers and customers are our top priority. As such, we want to help our mutual small business customers who may be facing challenges as a result of the COVID-19 pandemic. So, early next week we will be notifying our group customers with fewer than 500 lives that we will hold rates (no rate increase) for all renewals with June 1, 2020 through September 1, 2020 renewal dates.*

This renewal approach helps assure the sustainability of our small business customer benefit programs.

For additional information about how we are helping our customers manage through COVID-19, please visit: https://www.metlife.com/COVID-19_US_Customer/.

As always, we are here for you and for your team. Please don't hesitate to contact us if you have any questions or need any help.

Sincerely,
MetLife

*Excludes cases written through a Trust, Association or PEO



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