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Allison,

We wanted to let you know that BillTrust, our third-party billing/payment partner, will be sending out a series of emails on our behalf to all Delta Dental of New Jersey and Delta Dental of Connecticut group customers. The goal is to let current BillTrust users know that their online experience will be improved and that Auto-Pay is now available.

Also, we want to introduce non-users to the benefits of BillTrust's easy-to-use billing and payment portal. It's easy for them to sign up, as their account number and enrollment token are located on their invoices.

Here are a few talking points in case your clients ask you about the BillTrust portal:

Why use BillTrust?

Online billing provides a number of convenient capabilities:

- Email notification when invoice is available online.
- Access invoices and statements online in PDF format.
- Download billing information into a variety of accounting packages, including QuickBooks.
- **New** – Set up monthly payments via Auto Pay

While online payment is not mandatory, consider the benefits:

- **It's quick:** Payments are posted within 48 hours
- **It's convenient:** Auto-pay keeps your balance current
- **It's free:** Saves money on postage and envelopes
- **It's secure:** Information is protected with strong encryption
- **It's efficient:** No paper bills stacking up in the office
- **It's flexible:** Pay 24-7 and up to due date
- **It's environmentally friendly:** Eliminates paper invoices

Here are the emails that will be hitting your Delta Dental clients' inboxes starting over the next few days. The portal enhancements go live on October 7th, 2021.

"Coming soon"

Rollout email #1

Rollout email #2

If you have any questions on this topic, please contact us at billing@deltadentalnj.com.

This email was sent by: Delta Dental of New Jersey
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