



Jessica,

I wanted to give you a quick update on what we're doing to help you and your clients navigate the current health crisis. Our new [COVID-19 web site](#) provides useful resources and information:

- Current [Customer Service contact information](#)
- How to [enroll in EFT](#) for commission payments
- [Benefits continuation](#): premium payments and employee coverage during COVID-19
- What employees need to know about [dental visits](#) during this time and [how to find a dentist](#) taking new emergency cases
- [Oral health resources](#) to help employees manage their oral health when they can't see their dentist
- [State and local assistance](#), including COVID-19 information, how to find community food resources, and mental health resources

Our [Employer](#) and [Member](#) FAQs provide much of the proceeding information in a shareable format.

Our web site remains the best way to stay in touch with us:

- Members can verify eligibility, review covered benefits, check claim status, obtain EOBs, and print ID cards at [DeltaDentalNJ.com/MySmile](#)
- Questions can be directed to your account executive or via our web portal at [DeltaDentalNJ.com/ContactUs](#)

Additionally, the Interactive Voice Response System (IVR) is operational 24/7 for self-service at [800-452-9310](#).

Thank you for your continued partnership. We will continue to provide updates as conditions change. If you have any questions, please contact me by phone or email.

Sincerely,

Jeff Furbish
Chief Sales Officer/Vice President Sales & Account Management

Delta Dental of New Jersey
Delta Dental of Connecticut
1639 Route 10
Parsippany, NJ 07054
Direct Dial: 973-285-4027
Mobile: 646-408-0874
Email: JFurbish@DeltaDentalNJ.com



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1639 Route 10, Parsippany, NJ, 07054-4594 US

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