



Dear Partner,

Happy New Year!

December 31st was the deadline for health coverage beginning January 1st. Get Covered New Jersey is committed to serving all consumers seeking health coverage. **If consumers are still seeking coverage beginning January 1st, please call the Consumer Assistance Center by Wednesday, January 6th and we can help.** Our call center may be reached at 1-833-677-1010.

The call center is open Monday through Friday, 8am-8pm. Additional information may be found [here](#).

Remember, the Open Enrollment Period for 2021 health coverage runs until January 31, 2021.

Once signed up, please remind consumers of next steps for their 2021 coverage.

Here is what to expect:

- If a consumer has not submitted their first month's premium payment, they should make their payment to their insurance company as soon as possible. Their coverage will not be active until they pay their premium.
- Once a consumer's insurance company receives their payment, they should receive their health plan ID card within two weeks (the timeframe may vary depending on the health insurance company).
- If a consumer needs medical care before they receive their ID cards, they should call their health insurance company to learn their process for submitting claims. They may need to save receipts or bills.

Thank you for all your hard work in assisting consumers throughout this year's Open Enrollment.

About Get Covered New Jersey

Get Covered New Jersey is the state's official Health Insurance Marketplace, where New Jerseyans can find quality affordable insurance from private health insurance companies. Get Covered New Jersey is the only place where individuals who qualify can get financial help to reduce premium costs. Consumers can then compare health insurance plans and choose the plan that best fits their health needs and budget. Depending on their income, some consumers may qualify for low-cost or free coverage from NJ FamilyCare.

Get Covered New Jersey is operated by the New Jersey Department of Banking and Insurance. It was established by state law and created by New Jersey, for New Jersey. For more information about Get Covered New Jersey, please visit GetCovered.NJ.gov.

