



Important Reminders Regarding Your Get Covered New Jersey Certification

Open Enrollment is underway, and we are excited about the level of engagement by Get Covered New Jersey agents and brokers. This is a reminder that in order to maintain your certification with Get Covered New Jersey, all agents and brokers must complete all training requirements by **November 30, 2020**:

- Complete all three online training modules and pass all three online training module exams with a score of 80 percent or higher
- Attend two required GetCoveredNJ continued learning sessions: Welcome to Get Covered New Jersey and Eligibility Deep Dive
- Attend **at least three of five** additional GetCoveredNJ continued learning sessions provided on the NJ Learning Management System
- Complete the Acceptable Use Policy module within the Learning Management System
- Complete the Get Covered New Jersey Broker and Agent Acknowledgment 2021 module

The five non-mandatory Continued Learning Sessions are all available on the Learning Management System – three of these must be completed by November 30:

1. Using the New Get Covered New Jersey Platform
2. New Jersey Health Plan Overview
3. Outreach and Assisting Consumers in an Ongoing Pandemic
4. Get Covered New Jersey Customer Service Standards and Community Outreach
5. Post-Enrollment Issues

Any agent or broker who has not completed this training by November 30, 2020 will either not become certified, or will have their certified status revoked in the system. Only agents or brokers who are in the certified status in the Get Covered New Jersey system can directly help consumers, be searchable on the website, and have consumer enrollments associated to them.

About Get Covered New Jersey

Get Covered New Jersey is the state's official health insurance marketplace, where New Jerseyans can find quality affordable insurance from private health insurance companies. Get Covered New Jersey is the only place where individuals who qualify can get financial help to reduce premium costs. Consumers can then compare health insurance plans and choose the plan that best fits their health needs and budget. Depending on their income, some consumers may qualify for low-cost or free coverage from NJ FamilyCare.

Get Covered New Jersey is operated by the New Jersey Department of Banking and Insurance. It was established by state law and created by New Jersey, for New Jersey. For more information about Get Covered New Jersey, please visit getcovered.nj.gov.