

Agents & Brokers: Selling in the Marketplace

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Your Marketplace Weekly Recap

The **Marketplace Weekly Digest** is your weekly recap on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Your Marketplace Weekly Recap

- Has your client encountered a change in circumstance, such as marriage, divorce, change in permanent address, or [any other qualifying event](#)? If so, qualified changes in circumstances can be updated on enrollment applications at any time. [Learn more.](#)
- Come join our next Agent and Broker Office Hours next Thursday, April 4, starting at 2:00 PM ET to have your questions answered. [Click here to save your seat!](#)
- More Direct Enrollment partners have been added to the [Private Partner Enrollment and Client Management Capabilities Directory](#)! Search the directory today to find issuers or web-brokers you can work with.
- Agent and broker frequently asked question (FAQ) of the week: [Which special enrollment periods \(SEPs\) are subject to plan category limitations?](#)



Routine Reminders

- Stay up to date on upcoming agent and broker webinars, new resources, helpful tips, deadlines, and more by following us on [LinkedIn](#) and [Twitter](#)!
- Be sure to [complete Marketplace registration and training for plan year 2019](#) to assist consumers year-round! You can check your registration status with the [Marketplace Registration Tracker](#) using your National Producer Number (NPN) and ZIP Code.
- Most of the common SEP types, such as loss of qualifying coverage, change in primary place of living, or change in household size, are now subject to plan category limitations. [Learn more.](#)
- To participate in Find Local Help and Help On Demand, you'll need to ensure your contact information selection in your [Marketplace Learning Management System \(MLMS\) profile](#) has been set to one of the display contact information options under **Find Local Help** and **Help on Demand options**.



Tools and Resources to Help You

- We've recently added new FAQs and updated existing ones on the [FAQs for Agents and Brokers website](#) to help you better assist your Marketplace clients and quickly find the information you need!
- Are you stuck on a complex issue involving your client? Watch the "[Complex Case Scenarios](#)" video part of the video series [Marketplace Original Series: Agent and Broker Learning On Demand](#) today!

Have questions? Check the [FAQs for Agents and Brokers website](#) and this [list of websites and Call Centers](#) to find the right contact.



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