

Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Your Marketplace Weekly Recap

The **Marketplace Weekly Digest** is your weekly recap on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Special Announcements

- Consumers may be unaware that the accuracy of their Marketplace enrollment application may affect their taxes. Be ready to help your clients understand their [health coverage-related tax questions](#) this tax season.
- Agent and broker frequently asked question (FAQ) of the week: [How do I receive compensation for helping a consumer with his/her Marketplace application?](#)



Help Consumers in Need All Year

- Consumers who experience a qualifying life event can enroll in or change plans outside of Open Enrollment through an special enrollment period (SEP). [Learn more about SEPs.](#)
- You have 15 minutes to accept or reject Help On Demand referrals before they move to the next available agent or broker in the queue. [Learn how to manage referrals.](#)
- Qualifying small businesses with one to 50 employees can enroll in Small Business Health Options Program (SHOP) coverage any time of year. [Learn more about how to assist small businesses.](#)



Plan Year 2019 Registration and Training

- Be sure to [complete Marketplace registration and training for plan year 2019](#) to assist consumers year-round!
- Are you wondering what your registration status is? The [Marketplace Registration Tracker](#) allows you to look up your Marketplace registration status using your National Producer Number (NPN) and ZIP Code.
- The [Registration Completion List](#) is a frequently updated list that contains NPNs for all agent and brokers who have completed registration requirements. Be sure to check the list to make sure you are on there, or review [this FAQ to find out more.](#)
- The [Suspension and Termination List](#) identifies agents and brokers whose Marketplace agreement has been suspended or terminated due to noncompliance with Marketplace requirements.



New Tools and Enhancements

- Follow us on [LinkedIn](#) and [Twitter](#) to stay up to date on upcoming agent and broker webinars, new resources, helpful tips, deadlines, and more!
- Try out the [Private Partner Enrollment and Client Management Capabilities Directory](#) for a list of approved Direct Enrollment partners that offer online resources in your area.
- Looking for a fun and quick way to learn about the Marketplace? Watch part or all of the 11-part video series [Marketplace Original Series: Agent and Broker Learning On Demand](#) today!
- Check out the accompanying [Companion Guide](#) to the video series for supplementary information and links to other useful resources.

Have questions? Check the [FAQs for Agents and Brokers](#) and this [list of websites and Call Centers](#) to find the right contact.