

Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Your Marketplace Weekly Recap

The **Marketplace Weekly Digest** is your weekly recap on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Special Announcements

- Watch the new video [“Tools for Maximizing Marketplace Enrollments”](#) to learn more about Help On Demand and Final Local Help and how you can connect with more consumers in no time!
- Check out the 2019 [Individual Marketplace](#) and [Small Business Health Options Program \(SHOP\) plans and prices](#) when assisting consumers.
- Think you should have received a 2019 Marketplace Circle of Champions congratulations message with exclusive recognition materials? Congratulations emails are sent to qualifying agents and brokers weekly. Be sure to check your spam folder in case you missed it!
- Check out [this new FAQ](#) to learn more on the proper uses of the CMS systems that agents and brokers are required to abide by when accessing HealthCare.gov, the CMS Enterprise Portal, and the Direct Enrollment Pathway.
- Reminder: **December 15** is the last day for those who are enrolled in a Marketplace plan to make any changes to their plan options before they're automatically enrolled in a 2019 plan. [Get more information on how re-enrollments work.](#)
- The **Open Enrollment Snapshot for Week 3** is live! [See the latest enrollment numbers.](#)
- HealthCare.gov will undergo scheduled maintenance on Sunday, November 25 from 12 AM until 12 PM ET. During this time, access to HealthCare.gov may be limited or restricted. [Learn about all scheduled maintenance windows.](#)
- [Register now](#) to attend the upcoming agent and broker Open Enrollment office hours on November 29 from 2:00 to 2:30 PM ET!



Plan Year 2019 Registration and Training

- Remember: Only agents and brokers who have completed plan year 2019 Marketplace training and registration can assist consumers with enrolling in Marketplace coverage during Open Enrollment. If you haven't completed Marketplace registration before, refer to [this guide](#). Returning to the Marketplace this year? Get tips [here](#).



New Tools and Enhancements

- A [Marketplace Original Video Series: Agent and Broker Learning On Demand](#) is LIVE! Check out this multi-part video series to see the Marketplace like you've never seen it before.
- Looking for more action? Check out this [video](#) to learn about all the changes and enhancements to the Marketplace for plan year 2019!
- Are you wondering what your registration status is? The [Marketplace Registration Tracker](#) allows you to look up your Marketplace registration status using your National Producer Number and ZIP Code.

Have questions? Check the [FAQs for Agents and Brokers](#) and this [list of websites and Call Centers](#) to find the right contact.



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