Special Announcements and More

The **Marketplace Weekly Digest** is your weekly update on the Marketplace, including announcements and important dates and deadlines for agents and brokers.

Announcements

- As an agent or broker, you play a crucial role in helping consumers enroll in and manage their health coverage. This year, the Marketplace is continuing to improve for you and the clients you support. To learn about all the improvements, watch this <u>brand-new</u> <u>video</u>!
- The <u>Plan Year 2019 Open Enrollment webpage for agents and brokers</u> is live! It contains key Open Enrollment resources and information.
- Join us on Thursday, October 18 from 2 3 PM Eastern Time (ET) for a webinar that details how to enhance your consumer outreach.
 Sign up via <u>REGTAP</u> or <u>create a REGTAP account</u>.
- ATTENTION: Consumers who qualified for another enrollment period, such as a Special Enrollment Period (SEP) or Open Enrollment Period (OEP), but were unable to complete a Marketplace application, plan selection, or enrollment process due to Hurricane Florence, may have access to an <u>Exceptional</u> <u>Circumstances Special Enrollment Period (SEP)</u>.
- There's a final rule that changes the maximum duration of shortterm, limited-duration health insurance coverage from any period less than three months to any period less than 12 months. <u>Learn</u> more about the final rule.
- Consumers may request same day Marketplace coverage termination, instead of the previous requirement to give 14 days prior notice. Read more about same day coverage termination here.

Registration Training

- To help consumers during Open Enrollment, you must complete Marketplace agent and broker registration and training for plan year 2019.
- Visit the <u>Plan Year 2019 Registration and Training webpage</u> for tip sheets and other guidance on how to complete the requirement.

Tools

- The <u>Agent and Broker Registration Tracker</u> is available for you to search for your Marketplace registration status using only your ZIP Code and National Producer Number (NPN).
- Consumers looking for Marketplace assistance can quickly search for you by ZIP Code, city, or state using the <u>Find Local Help tool</u>! Don't

Helping Consumers

- Your clients may qualify for a <u>Special Enrollment Period (SEP)</u> if they experience a change in household size. <u>This resource offers</u> <u>more details on SEP-qualifying events</u>.
- Have non-profit clients? They may qualify to enroll in <u>Small Business</u>
 <u>Health Options Program (SHOP) health and/or dental coverage</u>. You
 can assist them all year!

This list of websites for agents and brokers or the Agents and Brokers Frequently Asked Questions (FAQs) are great resources to use to find out who to contact when you have questions or concerns.

