

Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Your Marketplace Weekly Recap

The **Marketplace Weekly Digest** is your weekly recap on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Special Announcements

- Beginning in early 2019, Marketplace consumers who qualify for a special enrollment period (SEP) may have a limited range of plan categories to choose from during their SEP window. [Learn more.](#)
- Agent and broker frequently asked question (FAQ) of the week: [What is the Small Business Health Care Tax Credit, and how can small employers claim it?](#)



Help Consumers in Need All Year

- Consumers who experience a qualifying life event can enroll in or change plans outside of Open Enrollment through an SEP. [Learn](#)

[more about SEPs.](#)

- Help On Demand is a consumer referral service that helps you connect with more consumers in need of assistance to maximize your Marketplace enrollments. [Learn more about how to register for Help On Demand, and how to maximize your participation.](#)
- Make sure consumers can find you when they need help by ensuring you've enabled the option to display your information on Find Local Help in your Marketplace Learning Management System (MLMS) profile. [Learn more with this FAQ.](#)
- Qualifying small businesses with one to 50 employees can enroll in [Small Business Health Options Program \(SHOP\) coverage](#) any time of year. [Learn more about how to assist small businesses.](#)



Plan Year 2019 Registration and Training

- Be sure to [complete Marketplace registration and training for plan year 2019](#) to assist consumers year-round!
- Are you wondering what your registration status is? The [Marketplace Registration Tracker](#) allows you to look up your Marketplace registration status using your National Producer Number (NPN) and ZIP Code.
- The [Registration Completion List](#) is a frequently updated list that contains NPNs for all agent and brokers who have completed registration requirements. Be sure to check the list to make sure you are on there, or visit [this FAQ to find out more.](#)
- The [Suspension and Termination List](#) contains the information of agents and brokers whose Marketplace agreement has been suspended or terminated due to noncompliance.



New Tools and Enhancements

- Use the Private Partner Enrollment and Client Management Capabilities Directory to find approved issuers and web-brokers you can partner with to assist consumers with eligibility determinations, enrollments, year-round account management for Marketplace plans, and much more. [Check out the directory.](#)
- All episodes of the [Marketplace Original Series: Agent and Broker Learning On Demand](#) are online. Click the link to watch the whole series!
- See the accompanying [Companion Guide](#) to the video series for supplementary information and links to other useful resources.

- The [FAQs for Agents and Brokers website](#) was recently updated! Find answers to your questions with ease by browsing the topic categories or searching using keywords.
- The [Agent and Broker General Resources webpage](#) has also been updated! The Resources page lets you search by keywords, publication date, topic, title, or resource type for more than 150 resources that the Centers for Medicare & Medicaid Services (CMS) has gathered so you can find the help you need, when you need it.

Have questions? Check the [FAQs for Agents and Brokers](#) and this [list of websites and Call Centers](#) to find the right contact.



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