

Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Have Your FAQs Answered!



The new [Agents and Brokers Frequently Asked Questions \(FAQs\) webpage](#) is LIVE!

This webpage provides answers to commonly asked questions about working in the Health Insurance Marketplace, selling Small Business Health Options Program (SHOP) insurance, and helping your clients enroll in and maintain their coverage.

FAQs are organized by category and can also be searched by typing keywords or parts of your question in the search bar. Most FAQs also include additional resources to help you when assisting your clients.

Quickly find answers to common questions in the following categories:

- Basic Information
- Registration and Training
- Helping Consumers
- Compensation
- Direct Enrollment
- Privacy and Security
- Small Business Health Options Program

Click the button below to check it out!

[Check Out New FAQs Webpage](#)

Access this webpage anytime using the direct link or by visiting the [Agent and Broker Resources webpage](#).

Reach out to the [Agent/Broker Marketplace Help Desks and Call Centers](#) if you have questions or concerns about the new FAQs webpage.



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