

Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Plan Year 2021 Registration and Training Is LIVE

STARTING TODAY

REGISTRATION AND TRAINING

Marketplace registration and training for plan year 2021 is starting today!

Follow these steps to complete registration and training:

1. [Log in](#) to the CMS Enterprise Portal
2. Update your information on your Marketplace Learning Management System (MLMS) agent/broker profile
3. Complete the Marketplace training requirement
4. Read and accept the applicable Marketplace Agreement(s)
5. Print your 2021 Registration Completion Certificate

6. Confirm your registration by using the [Registration Completion List](#)

Throughout the registration process, you can use the [Marketplace Registration Tracker](#) to track your progress.

You're eligible to complete a shorter training. As a returning agent or broker, you will be automatically enrolled in the Marketplace Training for Returning Agents and Brokers, a shorter training that is approximately half an hour long. You will have the option to enroll in the full training course, if desired.

You have options for completing your training. Training is offered by the Centers for Medicare & Medicaid Services (CMS) on the MLMS and through the CMS-approved vendor, [America's Health Insurance Plans, Inc. \(AHIP\)](#). AHIP offers Individual Marketplace training and may be able to offer you continuing education unit (CEU) credits, depending on the state in which you are licensed. Note: AHIP may charge a fee for its training. As in previous years, the MLMS-hosted training is free. Regardless of which training option you choose, you must return to the MLMS to complete your registration.

Don't delay – complete Marketplace registration and training today!

Complete Registration and Training

Updated training for Help On Demand for 2021 is also now available! Once you complete your Marketplace registration and training, [register to participate](#) in Help On Demand! As a reminder, if you actively

participated in Help On Demand during past years, you are not required to retake Help On Demand training. Your account will remain active as long as you complete Marketplace training and registration for next year. However, if you failed to consistently accept referrals, you may be required to retake Help On Demand training.

[Click here to learn more about how to participate in Help On Demand.](#)

Have questions about Marketplace registration and training? Check out:

- [Step by Step Slides: Plan Year 2021 Health Insurance Marketplace Registration and Training for Returning Agents and Brokers](#)
- These [registration and training frequently asked questions](#)

Need additional help? Contact the Marketplace Service Desk at 1-855-267-1515 Monday to Friday from 8:00 AM–8:00 PM ET.



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