

Members HealthPlan^{NJ}

Designed for You.



OCTOBER 2019 RENEWAL PACKAGE

A Better Health Plan Experience Designed for You and Your Employees

Dear Broker Partner:

We at the Members Health Plan NJ (MHPNJ) would like to thank you for your continued support as a Broker Partner. As we have been communicating, our transition from Cigna/QualCare to Aetna is right around the corner for our October renewal groups - October 1, 2019. We want to remind you that the October 2019 renewals are due by September 13, 2019. This includes any July renewals that were transitioned to October.

Please note that we have identified key information that you will need to be aware of and share with your client and their employees as it pertains to this renewal.

KEY POINTS:

- **Medical Benefits**
 - All deductibles and out-of-pocket maximums met will be credited automatically for all enrolled members and any prior authorizations will be transitioned to Aetna.
 - All October groups will be termed from the QualCare/Cigna platform as of September 30, 2019.
 - On October 1, 2019, all groups will be transitioned to the Aetna platform and will no longer have coverage through QualCare/Cigna.

- All October groups will be receiving new Medical ID cards by the end of September even if they have not completed their renewal. This is being done to ensure as little disruption to our membership as possible. Please note, if your client did not send in their renewal paperwork their employees will receive ID cards for the plan(s) they are currently enrolled in. Upon receipt of renewal paperwork groups will be renewed. If your client elects different plans, their employees will receive another new ID card with their new plan election. If your client makes no changes their employees will not need new ID cards.
- Pharmacy Benefits
 - Pharmacy benefits will be termed with Express Scripts on September 30, 2019 and will not be reinstated until your client completes their renewal.
 - Failure to submit renewals prior to 9/23/19 will cause a disruption in the member's prescription benefit.

Please [click here](#) to access a flyer that was sent to Group Administrators for distribution to their Employees regarding these benefit changes.

We have a dedicated team ready to assist you and your clients during open enrollment. Please feel free to contact us at **1-833-MEWANOW (1-833-639-2669)** or email our team at mewarenewals@concordmgt.com if you have any questions.

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