

## Registration Termination List Overview

You may have noticed a new quick link is available to the [Registration Termination List](#) on the right sidebar of the [Resources for Agents and Brokers webpage](#). This list contains the information of agents and brokers whose Marketplace agreement has been suspended or terminated. Agents and brokers may voluntarily request that the Department of Health & Human Services (HHS) terminate an active Marketplace agreement or HHS may suspend or terminate an agreement due to noncompliance.

Examples of noncompliance include enrolling consumers in Marketplace coverage while not actively registered and/or engaging in fraudulent or abusive conduct that may cause harm when using a consumer's personally identifiable information.

You could receive a civil money penalty or be barred from participating in the Marketplace for future benefit years if you're found noncompliant, in addition to your Marketplace agreement being suspended or terminated.

[Learn More](#)

As you provide assistance to clients, you play an important role in observing and reporting any potentially fraudulent practices taking place in relation to the Marketplace. If you have concerns or specific complaints about potentially fraudulent practices in the Marketplace, report them to the HHS Office of Inspector General Hotline at 1-800-HHS-TIPS (1-800-447-8477) or clicking [here](#).

For questions or concerns on this topic, contact the Agent/Broker Email Help Desk at [FFMProduce-AssisterHelpDesk@cms.hhs.gov](mailto:FFMProduce-AssisterHelpDesk@cms.hhs.gov).