

REMINDER: Returning Consumers Must Select a Plan by Dec. 15

Health Insurance Marketplace sent this bulletin at 10/16/2017 01:30 PM EDT

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**Agents & Brokers:
Selling in the Marketplace**

HealthCare.gov

Helping Clients Find the Best Plan

Don't forget: Clients who are looking to make changes to their Marketplace enrollment **MUST** do so during Open Enrollment (November 1 through December 15). If your currently enrolled clients don't make any changes, they'll be automatically re-enrolled in the same plan (if available) or a similar plan if their plan is no longer available.

While scheduling time to meet with returning Marketplace customers, be sure you help each client open and review their application (**even if they're planning to enroll in the same plan**).

Also remind your clients to make sure your National Producer Number (NPN) stays on their application if they make any changes on their own. Having your NPN on these clients' Marketplace applications will ensure issuers can identify you as assisting consumers with enrollments in order to pay commissions.



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