

## The Center for Consumer Information & Insurance Oversight (CCIIO)

This issue of *Issuer Insights* includes information about agent and broker webinars and other important issues. *Issuer Insights* is a bi-weekly e-newsletter from CMS. This newsletter will keep issuers informed on the latest CMS publications, resources, trainings, and key information updates. Issuers are encouraged to check REGTAP for the most up-to-date information. Content contains active links to take you directly to information sources. Some sites contain password requirements.



### DID YOU KNOW?

- **CMS Is Providing a Webinar to Agents and Brokers Regarding Special Enrollment Periods (SEPs)**  
[This webinar](#)—SEPs: An Overview for Marketplace Agents and Brokers—will provide a brief reminder of SEP qualifying events, coverage effective dates, and the SEP pre-enrollment verification process, and then review new, interactive scenarios that illustrate the SEPV policies and process to agents and brokers. This webinar is scheduled for February 15, from 2:00 – 3:00 PM ET. If you have registered for any webinars in the 2018 Health Insurance Marketplace Updates for Agents and Brokers series, you are automatically registered for future webinars and no action is required. You will receive a reminder the day before the webinar. For assistance, contact the REGTAP Registrar at 800-257-9520 from 9:00 AM to 5:00 PM ET, Monday through Friday, or email [registrar@REGTAP.info](mailto:registrar@REGTAP.info).



### UPCOMING DEADLINES

**FF-SHOP Enrollment/ Reconciliation File Submissions for 2015 and 2016 Plan Years**  
**DEADLINE: 2/9/2018**  
Files for 2015 and 2016 plan years are due by the second Friday of every month. For more information, visit [REGTAP](#) or contact [shoprecon@cms.hhs.gov](mailto:shoprecon@cms.hhs.gov).



### RECENTLY RELEASED:

- **Training Materials (Presentation Slides)**
  - [COBRA Overview and QSEHRA Assistance](#)
  - [2018 Batch Auto-Reenrollment \(BAR\) Update \(1/8/18\)](#)
  - [DMI 2018 Issuer Outreach File Delivery & Operations Schedule \(1/8/18\)](#)
  - [Marketplace Open Enrollment Wrap Up and Tips to Assist Clients to Stay Enrolled](#)
  - [QHP 2018 Overview of the Prescription Drug Template \(1/25/18\)](#)
  - [Plan Data Overview](#)



### UPCOMING EVENTS AND TRAININGS:

- **Qualified Health Plan (QHP) Series** [Register](#)  
(Tuesdays, 3:00 – 4:00 PM ET)  
(Thursdays, 1:00 – 2:00 PM ET)
- **Federally-facilitated Small Business Health Options Program (FF-SHOP) Webinar Series XIII** [Register](#)
  - 02/13/2018, 1:00 PM – 2:00 PM ET
- **EDGE Server Webinar Series VII** [Register](#)
  - 02/06/2018, 11:30 AM – 1:00 PM ET
  - 02/20/2018, 11:30 AM – 1:00 PM ET
- **Enrollment Bi-Weekly Issuer Policy Call Series XI** [Register](#)
  - 02/05/2018, 12:00 PM – 1:00 PM ET
  - 02/19/2018, 12:00 PM – 1:00 PM ET
- **2018 Health Insurance Marketplace Updates for Agents and Brokers** [Register](#)
  - 02/15/2018, 2:00 PM – 3:00 PM ET
- **ACA HHS-Operated Risk Adjustment Data Validation Webinar Series II** [Register](#)
  - 02/07/2018, 11:30 AM – 12:30 PM ET
  - 02/14/2018, 11:30 AM – 12:30 PM ET
- **CMS-Issuer Technical Workgroup**  
*Details on [CMSzONE Issuer Community Calendar](#)*  
*1-877-267-1577; ID: 2284-2124*  
(Tuesdays, 3:00 – 4:30 PM ET)
  - 02/06/2018, 3:00 – 4:30 PM ET
  - 02/13/2018, 3:00 – 4:30 PM ET
- **HIOS User Group**  
*1-888-455-8828; Passcode 6714482*  
*(Wednesdays, 2:00 – 3:30 PM ET)*
  - 02/07/2018, 2:00 – 3:30 PM ET
  - 02/14/2018, 2:00 – 3:30 PM ET
- **CMS Data Reconciliation Workgroup** (formerly the Enrollment Data Baseline call)  
*Details on [CMSzONE Issuer Community Calendar](#)*  
*1-877-267-1577; ID: 2284-2124*  
(Thursdays, 12:30 – 1:30 PM ET)
  - 02/08/2018, 12:30 – 1:30 PM ET
  - 02/15/2018, 12:30 – 1:30 PM ET