

Have your clients made their first premium payment?

Thank you for all your efforts in enrolling new and renewing Oscar members this Open Enrollment. Here are a few key steps you and your clients can take to get the most out of their Oscar care journey from Day 1.

Actions your clients can take:

1. **Make a binder payment:** all members are required to make their first premium payment before they can start using their plan
2. **Set up Autopay:** enrolling in autopay saves your clients time and has been shown to increase member retention
3. **Create a web account:** account creation is the entry-point to digital engagement with Oscar, a key driver for member satisfaction

Members can [click here](#) to login or create their web account, and make a payment.

Plus, [here's](#) some materials to help your clients take the above actions.

Want to pay on your member's behalf? Login to your account below and view new members with unpaid binders.

[Login Here](#)

Best,

Oscar Broker Team



Questions or issues? Our Broker Support Team is here to help at 1-855-672-2713 or brokers@hioscar.com.
Tell us about your experience with Broker Support by taking this [brief survey](#).

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