



As we approach the end of Open Enrollment, I've been reflecting on the year behind us and all that we have accomplished together. In 2019 we insured more members than ever before, launched a new [Medicare Advantage product](#), and expanded into six new states. **Now we are on track to reach our best Open Enrollment yet!** We couldn't have achieved any of this without your support and partnership. Thank you.

Now that we are just **five days away from December 15th enrollment deadline**, I wanted to take this opportunity to highlight our latest and greatest improvements to the Oscar broker experience:

1. **Enroll on-exchange clients directly through your Oscar Broker account.** We've partnered with Healthcare.gov for a streamlined on-exchange enrollment experience. (Please note that this does not apply to state-based exchanges such as CA, NY, and CO.)
2. **Submit binder payments on behalf of your clients**, both at the time of enrollment and after enrollment has been submitted. Learn more with [binder payments one-pager](#).

3. **The Oscar Demo app, made just for brokers.** We've replicated the Oscar mobile app and its features so you can explore the Oscar experience for yourself and share with clients. Find out how to download and demo with the [instructions PDF](#).
4. **A redesigned broker website: hioscar.com/brokers.** Not only did we introduce an improved site design, but we also added new pages: [training resources](#) and [event registration](#).

[Log in at business.hioscar.com](https://business.hioscar.com)

We're here to support you during your busiest time of year. Our Broker Support team is always here to help with any questions or issues you may have. Call 1-855-672-2713 or email brokers@hioscar.com. **We are also extending our operating hours this week!** Broker Support will be available from 9am – 8pm EST every day of this week, including Saturday 12/14 and Sunday 12/15.

We can't wait to show you what we have in store for 2020. Thank you again for your valued partnership that drives our continued success. Happy holidays from the Oscar family to yours!

Best,