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# Payment options

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**NEW for 2020**

**Pay at the time of enrollment!** For 2020 on-exchange (FFM only) and all off-exchange plans, we will accept ACH binder payments at the time of enrollment. Learn more on the next page.

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## Pay online at [hioscar.com](https://hioscar.com) or through the Oscar mobile app.

This is the easiest, fastest, and most secure way. Set up autopay via ACH with a checking account, or make a one-time payment with a debit card. Unfortunately, we do not accept credit card payments.\*



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## Pay over the phone.

Oscar can take your clients' checking or savings account information over the phone for one-time payments, or to set up autopay. Your clients can call their Concierge team directly at 1-855-672-2755.



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## Pay by check or money order.

This is the least preferred method, but your clients can pay via check or money order.

Your client must:

- Include both a bill stub and a signed check, or a signed check with their OSC# ID on the memo line.
- Mail payments to the address indicated on their bill.

**TIP** You can also view your client's bills from your Oscar Broker account.



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# Binder payment options

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You asked for binder payments, and we listened. For 2020 enrollments, we're offering two new options to submit binder payments on behalf of your clients—designed just for brokers.

**IMPORTANT NOTE:** It is your responsibility to ensure that your client completes the [Payment Authorization and Consent form](#) and you must maintain the signed copy for your records. You can find this form on [hioscar.com/brokers/plans-and-network](https://hioscar.com/brokers/plans-and-network) under Enrollment Forms.

While you are not required to upload this form upon submitting payment, Oscar reserves the right to request a copy of the signed form for up to three years from payment date.

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## Pay at the time of enrollment.

In the final step of enrollment submission, you have the option to add your client's payment details. Please note this is only applicable for off-exchange and FFM on-exchange policies enrolled through your online Broker account ([business.hioscar.com](https://business.hioscar.com)). Enrollments made through state-based exchanges (e.g, Covered California, NYSOH) will not be supported for 2020.

Choose from the following payment options:

- **Checking account (ACH)** - One-time payments only.
  - **Debit card** - One-time payments only.
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## Pay after enrollment with the Pay Now page.

Didn't have your client's payment details at the time of enrollment or enrolled through a state-based exchange? No problem, just visit [business.hioscar.com/pay-now](https://business.hioscar.com/pay-now) to submit a one-time, binder payment at a later date following enrollment submission for *any* IFP policy.

Choose from the following payment options:

- **Checking account (ACH)** - One-time payments only.
- **Debit card** - One-time payments only.

You can also access this page from the Main Menu of your Broker account ([business.hioscar.com](https://business.hioscar.com)) by clicking on "Make binder payment".

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