

Premium Payment Grace Period Extended for New Jersey UnitedHealthcare and Oxford Policyholders during COVID-19

We wanted to bring to your attention that the Commissioner of the New Jersey Department of Banking and Insurance has issued a Bulletin that provides guidance on temporary relief available to policyholders that need an extension to pay premiums as a result of COVID-19. This is not a waiver or forgiveness of the premium due, but rather a temporary option for relief available to customers during COVID-19.

What this means for policyholders

We are mailing letters on April 24, 2020 to our impacted customers so they are aware of this option. UnitedHealthcare and Oxford policyholders with a New Jersey situs plan should contact us at the phone number provided to discuss an extension and alternative premium arrangements. Customers who do not contact us to set a new payment arrangement will be billed for upcoming premiums according to their current payment timeframes.

What this means for you

General agents and brokers should be aware of the extension, should customers have questions. Enclosed for your reference are samples of letters we are sending to our customers and in them you can find more detail.

- [New Jersey UnitedHealthcare Group Policyholder Letter \(premium paid\)](#)
- [New Jersey UnitedHealthcare Group Policyholder Letter \(premium past due\)](#)
- [New Jersey Oxford Individual Policyholder Letter](#)
- [New Jersey Oxford Group Policyholder Letter \(premium paid\)](#)
- [New Jersey Oxford Group Policyholder Letter \(premium past due\)](#)

More information

If you have questions about this, please contact your UnitedHealthcare sales representative.

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