

Finding a doctor or hospital on oxfordhealth.com



Use doctors, hospitals, pharmacies, labs and other providers and facilities in your health plan network. It can help you save money and lower health care costs.

Here's a step-by-step guide to help you find them:

1 Log into the oxfordhealth.com Member website. If you don't have an account yet, you can create one by clicking on "Register Now."

2 Once you are logged in, click on "Find a Physician."

3 Your ZIP code will automatically be used – you can change this by clicking "Change location." Then you have two choices:

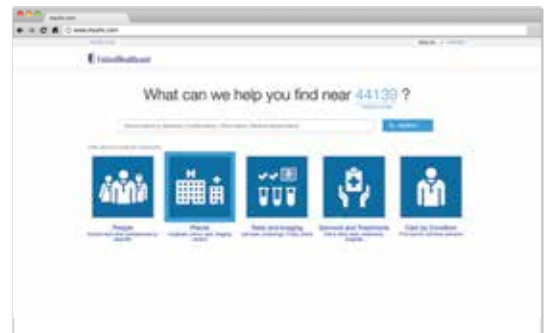
1. If you have a specific provider in mind, enter the doctor's name or the name of the medical group, clinic, hospital or other facility. You can also enter a medical specialty (dermatology, for example) if you want to see all of the network providers in a category.

OR

2. Click on the icon that reflects the type of provider you're looking for and follow the prompts.

Freestanding Facilities

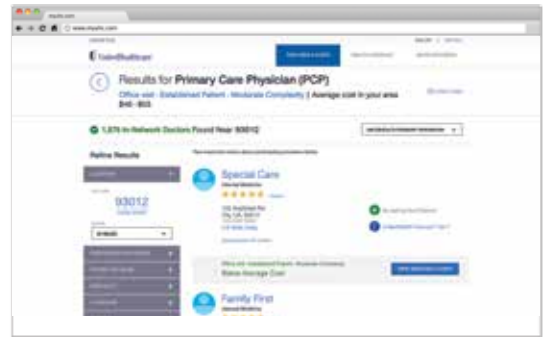
If you're looking for a freestanding facility instead of a provider, click on the icon for "Places" or "Tests & Imaging" when you begin your search.



- 4 Choose from Primary or Specialty care, and then select the type of physician.

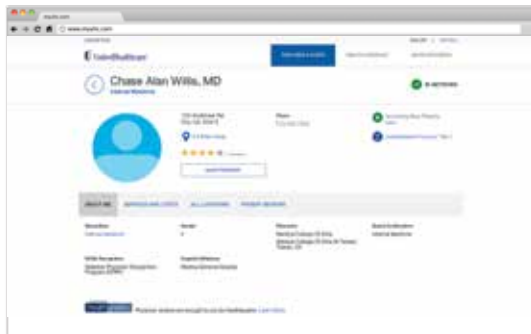


- 5 You'll be shown a list of primary care physicians, or specialty physicians depending on your search, that are near the ZIP code you entered.



- 6 Click a doctor's name to get more information, including their address, phone number, hospital affiliation, if he or she is accepting new patients, and if the doctor is a UnitedHealth Premium® Tier 1 provider. Just look for the **TIER 1** indicator.

If you need the provider ID to identify your PCP, you'll find it under "Locations."



Questions?

Call the toll-free member phone number on your health plan ID card. You could also call **1-800-444-6222**, Monday through Friday, 8 a.m. to 6 p.m. ET. TTY users can dial 711.

The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in online physician directories at oxfordhealth.com. You should always visit oxfordhealth.com for the most current information. Premium designations are a guide to choosing a doctor and may be used as one of many factors you consider when choosing a doctor. If you already have a doctor, you may also wish to confer with him or her for advice on selecting other doctors. Doctor evaluations have a risk of error and should not be the sole basis for selecting a physician. Please visit oxfordhealth.com for detailed program information and methodologies.

Only individual physicians that meet UnitedHealth Premium designation criteria, or physicians in designated specialties who are part of medical groups that meet UnitedHealth Premium criteria for group practices and who have sufficient claims data for analysis, may be designated. All physicians that contract with Oxford have met credentialing requirements. Regardless of designation, plan enrollees have access to physicians in the Oxford network as described in their benefit plan. Specialties for which there are no quality guidelines currently established in the program are excluded from evaluation and are noted as such. Oxford HMO products are underwritten by Oxford Health Plans (CT), Inc. Oxford HMO products are underwritten by Oxford Health Plans (NY), Inc., Oxford Health Plans (NJ), Inc. and Oxford Health Plans (CT), Inc.

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We provide free services to help you communicate with us. Such as letters in other languages or large print. You can also ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card Monday through Friday, 8 a.m. to 6 p.m. TTY users can dial 711.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

請注意: 如果您說中文 (Chinese), 我們免費為您提供語言協助服務。請撥打會員卡所列的免付費會員電話號碼。

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