

# eBulletin

Important Network Information

November 22, 2014

## Important Update Regarding Network Participation for Meadowlands Hospital Medical Center

This is a follow-up to our notice in October regarding **Meadowlands Hospital Medical Center's** participation in the UnitedHealthcare and Oxford networks for our commercial products. As of November 1, 2014, Meadowlands Hospital Medical Center, located in Secaucus, New Jersey, no longer participates in the UnitedHealthcare and Oxford networks.

As we previously notified you, we mailed letters to affected commercial group non-HMO members in October, notifying them of the termination. These members cannot use the hospital on an in-network basis after October 31, 2014.

We are now mailing a similar letter, attached for your reference below, to our affected commercial group HMO members. In accordance with the four-month cooling off period mandated by the State of New Jersey, **HMO members may continue to access Meadowlands Hospital Medical Center on an in-network basis through February 28, 2015**. A different version of the letter, also attached, will be sent to members with a doctor who only participates with Meadowlands Hospital Medical center.

- [Sample Oxford HMO member letter](#)
- [Sample Oxford HMO member letter with sole-affiliated physician](#)

When speaking to your clients, please keep in mind the following points:

- We will have Transitional Care guidelines in place so members who have scheduled or ongoing medical treatments at Meadowlands Hospital Medical Center will continue to get care as appropriate.
- After February 28, 2015, to receive non-emergent in-network services, a primary care physician or specialist should not refer commercial group HMO members to Meadowlands Hospital Medical Center for any treatment or test. (Non-HMO members should not be referred after October 31, 2014.) Instead, members should be referred to one of the major neighboring hospitals in our network, as listed below.

### Neighboring hospitals in Hudson County

Jersey City Medical Center

Palisades Medical Center

We will continue to work toward a positive outcome of affordable health care for our employers and their plan participants and will let you know if Meadowlands Hospital Medical Center rejoins our network. If you would like more information or have questions, please contact your sales representative.

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