

eBulletin

Important Network Information

June 29, 2015

Important Update Regarding Network Participation for Middlesex Hospital

We are committed to providing your clients and their plan participants with access to comprehensive and affordable health care services. As part of this strategy, we are currently negotiating a new agreement with **Middlesex Hospital**, located in Middletown, Connecticut.

We are continuing our efforts to negotiate a new contract prior to the official **termination date of August 1, 2015** that is acceptable to both parties and meets our commitment to keep health care affordable. **If our current agreement with Middlesex Hospital terminates, it will affect both UnitedHealthcare and Oxford commercial products.**

We are taking precautionary measures to help minimize the impact on our members if Middlesex Hospital were to become nonparticipating, including mailing letters to affected commercial group members to notify them of the potential termination. Samples of these letters are attached below for your reference.

- [Sample UnitedHealthcare fully insured member letter](#)
- [Sample UnitedHealthcare self-funded member letter](#)
- [Sample Oxford member letter](#)

When speaking to your clients, please keep in mind the following points:

- We will have Transitional Care (may also be referred to as Continuity of Care) guidelines in place so members who have scheduled or ongoing medical treatments at Middlesex Hospital will continue to get care as appropriate.
- We have several major neighboring hospitals in our network, as listed below.

Neighboring Hospitals	
Hospital	Location
Hartford Hospital	Hartford
The Hospital of Central Connecticut	New Britain and Southington
John Dempsey Hospital	Farmington
MidState Medical Center	Meriden
Saint Francis Hospital and Medical Center	Hartford
Yale New Haven Hospital	New Haven

We will continue to work toward a positive outcome of affordable health care for our employers and their plan participants and will keep you informed on the status of

negotiations. If you would like more information or have questions, please contact your sales representative.

CT-15-392



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