

eBulletin

Important Network Information

October 19, 2015

UnitedHealthcare and Middlesex Hospital Reach Agreement

We are pleased to announce that UnitedHealthcare and Middlesex Hospital, in Middletown, Connecticut, have reached a new agreement. Therefore, Middlesex Hospital is once again a participating (network) provider with both the UnitedHealthcare and Oxford networks for all commercial fully insured and self-funded products.

Members may continue to use Middlesex Hospital on an in-network basis, with no disruption in care. If members incurred claims with Middlesex Hospital while the hospital wasn't participating, we'll reprocess them as network provider claims. This may mean members will get a new Explanation of Benefits, but no action will be required.

Please view samples below of the letters we are sending to impacted members who received our earlier notice about the potential network disruption.

- [Sample UnitedHealthcare Member Letter](#)
- [Sample Oxford Member Letter](#)

Our responsibility and commitment to our members and employers is to balance affordability and access. As such, we will continue to advocate on their behalf in future hospital negotiations to ensure that we deliver access to affordable health care services.

If you would like more information or have questions, please contact your sales representative.