

# BROKER Connection

News to help you grow your business

December 13, 2014

## Agreement Required for Service Provider Change

Customers who engage a service provider and enter into a Service Fee Billing and Collection Agreement can change their service provider by completing a new Billing and Collection Agreement.

[Learn more](#)



## Vision and Dental Plans Get High Ranks



See why our vision and dental plans ranked highest in customer satisfaction in 2014 J.D. Power Study. [Learn more](#) ▶

## Broker Quick Tip: Case Status



When you need to know the status of a recently submitted 2-50 group case, visit [United eServices®](#) and select "My Case View" for an update.

## Plans & Services

- ▶ **Notification Reminder:** As a reminder, Uniform Modification letters, which explain coverage changes that will take effect with 2015 renewals, are being sent to customers. [Learn more](#) ▶
- ▶ **myuhc.com® enhancements:** Effective Nov. 25, myuhc.com global enhancements were made to the member portals to support UnitedHealthcare products and services, and improve the ease of use for members. [Learn more](#) ▶

## Pharmacy

- ▶ **Latest Prescription Drug List (PDL) Updates:** Review the latest [PDL Tracker](#) for a recap of changes outside our Jan. 1 and July 1 pharmacy benefit updates.

## Compliance & Regulation

- ▶ **Annual Notice Sent:** The Annual Rights and Resource Disclosure notice was sent to fully insured medical plan subscribers beginning in late



### Holiday Greetings

Wishing you and yours a safe and happy holiday season along with a healthy New Year.

## Receive News Alerts

Don't miss important health plan and reform updates. Text BROKERNEWS to 52789 via your mobile phone to receive bi-monthly alerts. [Learn more](#) ▶

## Ideas/Suggestions?



Do you have an idea or suggestions for future editions of Broker

November. [Learn more](#) 

## Employee Health Resources

**The following health tips and monthly observances can be directly copied and placed in your clients' communications.**

- ▶ **January is Blood Donation Month:** Read the [January newsletter](#) to learn why one shouldn't be reluctant to donate blood.
- ▶ **Now Showing on UHC TV:** With the dark winter months ["Are You Getting Enough Vitamin D?"](#), ["Healthified Chocolate Chip Cookies"](#), and [Dr. Oz discusses managing stress](#).

Connection? Send us an email and let us know! [Learn more](#)

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