

Members HealthPlan^{NJ}

Designed for You.

Visit Members Health Plan
NJ for Latest COVID-19
News and Information



March 30, 2020 COVID -19 Update

MHPNJ is committed to ensuring that our members have access to the care that they need at the right time and in the right setting. As the Coronavirus (COVID-19) situation evolves or escalates, our team will continue to stay in touch with our partners Aetna/CVS Health and Express Scripts relative to the guidance received from the experts at the Center for Disease Control (CDC), World Health Organization (WHO), New Jersey Government and Medical Officials.



[Previous COVID -19 Communications:](#)

- [3/20/20 - MHPNJ Information and Resources](#)
- [3/16/20 - Our Commitment to Business Continuity During COVID-19](#)
- [3/11/2020 - Coronavirus Intervention](#)

As this is an unprecedented and complex situation, we understand that you have questions or concerns. We ask all of you to be patient with us as we evaluate the impact to our members. We will continue to keep you informed about our business process that directly impacts you and we will stay abreast of all regulations and issues that impact all of us.

Our team is available and ready to assist you by calling **833-MEWANOW (833-639-2669)**.

[Quick MHPNJ Fact:](#)

[Did you know the MHPNJ allows employers to keep furloughed or laid off employees enrolled in the health plan. Please refer to Page 19-20 of your Summary Plan Document \(SPD\):](#)

[Continuation During Periods of Employer-Certified Disability, Leave of Absence or Layoff](#)

You may remain eligible for a limited time if active, Full Time work ceases due to disability, leave of absence or layoff. This continuance will end as follows:

- 1) For disability leave only: the date the Employer ends continuance.
- 2). For leave of absence or layoff only: the date the Employer ends the continuance.

COVID-19 Employer Resources

[NJ Resource Links](#)

- [NJ Dept. of Labor & Workforce Development](#)

- NJ Department of Health
- **NEW** - NJ Comprehensive FAQ for Businesses
- **NEW** - NJ Pandemic Relief Fund
- **NEW** - NJ Emergency Assistance Eligibility Wizard

Federal Resource Links

- US Department of Labor
- US Small Business Administration

COVID-10 Resource Links

- Centers for Disease Control and Prevention (CDC)
- World Health Organization (WHO)
- Occupational Safety and Health Administration (OSHA)
- National Institutes of Health (NIH)
- **NEW** - National Institute of Allergy & Infectious Disease
- **NEW** - Harvard Medical School Health Resources
- **NEW** - Mayo Clinic

Organizations Partnering with Individuals or Groups affected by this crisis

- Patient Services Inc. - PSI (800) 366-7741
- McKesson Patient Relationship Solution Pharmacy Support (866) 245-8017
- Patient Access Network (PAN) Foundation (866) 316-7263, Enter 8
- Healthwell Foundation (800) 675-8416

Members Health Plan NJ Partners

- Medical Plan - Aetna
- Prescription Plan - Express Scripts
- COBRA/HRA/FSA - OCA
- Dental Plan - Delta Dental
- Dental Plan - Guardian

NEW Coronavirus Employee Education Videos

- English Version
- Spanish Version

MHPNJ Sponsor Resources

Employers Association Of New Jersey (EANJ)

EANJ staff can only be reached by email. Please send all inquiries to eanj@eanj.org

Message from John Sarno,
President of EANJ

Visit EANJ Website

Medical Society Of New Jersey (MSNJ)

Visit MSNJ's Website

BioNJ

Visit BioNJ's Website

COVID-19 Member Resources

MHPNJ in partnership with Aetna have valuable tools and resources available for our health plan members. These tools and resources are particularly helpful during this challenging time. Please share this information with your employees so they can maximize their benefits and limit their risk:

Members Have Access To The COVID-19 Benefits:

- MHPNJ will be waiving co-pays for all specific diagnostic testing related to COVID-19. The test can be done at any approved laboratory location.

- MHPNJ will waive cost sharing on COVID-19 tests and accompanying physician and urgent care or ER visits that result in a test.
- Members will pay the PCP/Specialist co-pay if a member utilizes Virtual visits/Video/Telemedicine by Aetna network providers. These services will be covered like a usual in-person office visit.
- Beginning March 6, 2020 and for the next 90 days, MHPNJ is offering a zero-dollar co-pay for telemedicine visits. MHPNJ members should use telemedicine as their first line of defense in order to limit potential exposure in the ER, Urgent care centers or physician offices. Cost sharing will be waived for all telephone and video visits through Teladoc offerings.

Members Have Access To Extensive Health Plan Resources:

- Aetna One Advocate - Call 1-833-982-7368
- Teladoc - Call 1-855-Teladoc or register [Teladoc.com/Aetna](https://www.teladoc.com/Aetna)
- 24/7 Informed Health Line - Call 1-855-279-2230
- Member Website - www.aetna.com
- Mobile Experience - Download the app via Apple Store or Google Play
- Member Engagement Platform www.aetna.com, click "Stay Healthy"
- EAP- Resources for Living is available -to all plan members. Call - 833-327-2386.

Things to do with your kids
while you're home
together

Ways to Stay CALM -
COVID-19 Fears

Things to Do while staying
at home

Members
HealthPlan^{NJ}

Designed for You.

Questions or Concerns E-mail Us Today!

Address: PO Box 5487
Somerset, NJ 08875

Tel: 833-MEWANOW (833-639-2669)