

Affiliated Physicians & Employers Health Plan - Complete Reissue of ID Card

Dear Brokers,

Affiliated Physicians & Employers Health Plan (APEHP) is doing a complete reissue of their ID Card. Your clients should receive their ID Card(s) shortly in the mail. The new ID Card replaces their current identification card. Please direct your clients to begin using this new ID Card immediately and present to all providers for all of their health care services. It is also important that you advise your clients that the ID numbers are at the member level and each family member has their own unique number.



New Members:

- New members will receive their new ID Card by July 1.
- New members who have elected to have dental coverage will be receiving a separate dental card from Delta Dental or Guardian.
- New members enrolled in prescription coverage will receive a separate prescription card from Express Scripts. Please remind your clients to present the Express Scripts prescription card anytime they purchase a prescription.

Current Members:

If your clients currently have dental and/or prescription coverage, please advise them to retain their existing dental and/or prescription card. They will not be getting a new dental and/or prescription card.

Your clients can create a member account at www.qualcareinc.com, where they can print a copy of their ID Card if needed, view eligibility, view their Explanation of Benefits (EOB), claims status, and wellness programs.

If you have any questions, please call your Account Representative at **1-888-606-5152**.

Powered by QualCare, Inc.

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Affiliated Physicians & Employers Health Plan

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