

ATTENTION BROKERS

Quoting for new business will be available on the Jet Platform by mid-May 2019

Change is Coming:
New Business
Information



What You Need to Know

We are pleased to announce that the transition of the Health Plan from the QualCare platform to the Aetna platform is on track. Additionally, **NEW** business sold effective July 1, 2019 and after, will be on the Aetna Platform.

Quoting for new business will be available on the Jet Platform by mid-May 2019. Be on the look out for a follow up email when new business rates are available.

Click [here](#) for a July New Business FAQ, and [here](#) for additional FAQs.

Not only are we changing platforms, we are also changing names to better represent the quality and customized service that our health plan offers.

For all business on the new Aetna platform, the Affiliated Physician and Employers Health Plan (APEHP) will now be called **"Members Health Plan NJ."** Our new brand, which will be formally revealed over the next few weeks, will showcase a comprehensive Health Plan designed exclusively for our members.

Our three pillar values exemplify what this Plan stands for:

- **Member Owned**
- **Care Focused**
- **Value Driven**

These values are deeply integrated in the programs and tools that will be available to you and your clients under the new Aetna platform, including:

- **Aetna One Advocate (A1A)** - A high touch, high tech customer service model that contains data driven processes with the expertise of highly trained advocates dedicated to our membership. *(Service model available to all Health Plan Members 10/1/2019)*
- **Member Engagement Platform**
- **Teladoc** - Telemedicine
- **Informed Health Line** - Toll-free 24 hour hotline for employees
- **Member website**
- **Mobile experience**

We hope that you are as excited as we are to deliver these value-added programs to our members. More detailed information and marketing materials will be available soon.

Thank you for being a trusted partner of the new **Members Health Plan NJ**.

For more information:

Website: [BetterHealthNJ.com](https://www.BetterHealthNJ.com)

Phone: 1-833-696-4765

Email: BetterHealthNJ@concordmgt.com