



## BROKER NEWS

We apologize for the delay in sending out the March Invoices. Please note that only a few groups were affected. The delay was related to the implementation of a new fully automated billing, quoting and enrollment system. We are excited about this new system and have high expectations that this system will ultimately provide you and your clients with a paperless, on-line solution for all of your health plan needs. It will allow you to make changes to the benefits you offer, add/change employee coverage, view invoices, and complete renewals on-line. We anticipate being able to offer this system to employers by the end of 2015 or sooner.

The affected groups will receive a notification informing them of an extended payment date. The due date for the March Invoice will be March 15, 2015. Payments will not be considered late until after March 15<sup>th</sup>.

We thank you for your patience and apologize for any inconvenience this may have caused. If you have any questions or concerns, please contact us at **1-888-670-8135, option 5**.