

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. Benefits may change upon renewal. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Member Online Services at www.HorizonBlue.com/members or by calling 1-800-224-1234. If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, www.state.nj.us/dobi/division_insurance/ihcseh/ihcforms.html. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-224-1234 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,600.00 /Individual or \$3,200.00 /Family for OMNIA Tier 1 providers. \$2,500.00 /Individual or \$5,000.00 /Family for Tier 2 providers. OMNIA Tier 1 accumulates to Tier 2.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
	Yes. <u>Preventive</u> care is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes, For Non-Generic prescription drugs \$250.00 /Individual or \$500.00 /Family for Tier 1 Pharmacies. All Tiers apply to Tier 1. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For Health/Pharmacy OMNIA Tier 1 providers \$9,200.00 ndividual/ \$18,400.00 Family and for Tier 2 providers \$9,200.00 Individual/ \$18,400.00 Family. Aggregate family. OMNIA Tier 1 accumulates to Tier 2.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
out-of-pocket limit?	Premiums, balance-billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.HorizonBlue.com</u> or call 1-800-224-1234 for a list of <u>in-network</u> providers.	You pay the least if you use a <u>provider</u> in OMNIA Tier 1. You pay more if you use a <u>provider</u> in Tier 2. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

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Do you need a referral to	No.	You can see the specialist you choose without a referral.
see a <u>specialist</u> ?		



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You	\	/hat You Will Pay		Limitations, Exceptions, &
Medical Event	May Need	OMNIA Tier 1 Provider(You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness Specialist visit	visit. Deductible does not apply. No Charge per visit for Horizon CareOnline. Deductible does not apply. \$15.00 Copayment per visit for Telemedicine services. Deductible does not apply. \$50.00 Copayment per visit. Deductible does not apply.	50% <u>Coinsurance</u> per visit. 50% <u>Coinsurance</u> per	Not Covered.	Horizon CareOnline telemedicine services is an additional telemedicine feature provided through Horizon BCBSNJ's telemedicine vendor.
*E : 6 :	Preventive care/ screening/ immunization	No Charge. <u>Deductible</u> does not apply.	No Charge. Deductible does not apply.		One per calendar year. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.HorizonBlue.com/members.</u>

Common	Services You	What You Will Pay			Limitations, Exceptions, &
Medical Event	May Need	OMNIA Tier 1 Provider(You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
If you have a test	ray, blood work)	No Charge for Home, Office, Independent Laboratory. <u>Deductible</u> does not apply. \$100.00 <u>Copayment</u> for Outpatient Hospital.	No Charge for Home, Office, Independent Laboratory. Deductible does not apply. 50% Coinsurance for Outpatient Hospital.		Molecular and genomic testing are subject to pre-service and post-service medical necessity review.
		\$100.00 <u>Copayment</u> for Outpatient Facility.	50% <u>Coinsurance</u> for Outpatient Facility.	Not Covered.	Requires <u>pre-approval</u> .
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Prime Therapeutics LLC (Prime) Service Center www.MyPrime.com or 1-800-370-5088. View the formulary at	Generic drugs	\$20.00 <u>Copayment</u> / Retail. \$40.00 <u>Copayment</u> Mail order. <u>Deductible</u> does not apply.	Retail. \$40.00 <u>Copayment</u> Mail order. <u>Deductible</u> does not apply.	Copayment/ Retail. \$40.00 Copayment Mail order. Deductible does not apply.	Prior authorization may be required. Covers up to a 30 day supply per copayment, up to a 90 day supply applying separate copayments (retail) and a 90 day supply (mail order). Additional charges apply when using an out-of-network pharmacy. Cost sharing limits apply for certain drugs: Epinephrine autoinjector devices, Asthma Inhalers, Insulin.
www.myprime.com/content/dam/prime/memberportal/WebDocs/2025/Formularies/HIM/2025 NJ 3T HealthInsuranceMarketplace.pdf	drugs Non-preferred brand drugs	50% Coinsurance Retail/Mail order. 50% Coinsurance Retail/Mail order. Covered at retail benefit in above applicable categories.	Retail/Mail order. 50% <u>Coinsurance</u> Retail/Mail order.	Retail/Mail order. 50% Coinsurance Retail/Mail order. Not Covered.	Prior authorization may be required. Covers up to a 30 day supply (retail) and a 90 day supply (mail order). Deductible for all Tiers apply to Tier 1 Deductible. Additional charges apply when using an out-of-network pharmacy. Cost sharing limits apply for certain drugs: Epinephrine autoinjector devices, Asthma Inhalers, Insulin.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.HorizonBlue.com/members.</u>

Common	Services You	What You Will Pay			Limitations, Exceptions, &
Medical Event	May Need	OMNIA Tier 1 Provider(You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	Other Important Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$175.00 <u>Copayment</u> for Ambulatory Surgical Center. \$250.00 <u>Copayment</u> per visit for Outpatient Hospital.	Ambulatory Surgical Center, Outpatient		Procedures related to spine surgery are subject to pre-service and post-service utilization management review.
	fees	Deductible applies for Ambulatory Surgical Center, Outpatient Hospital.	50% <u>Coinsurance</u> for Ambulatory Surgical Center, Outpatient Hospital.		Procedures related to spine surgery are subject to pre-service and post-service utilization management review. Deductible applies for OMNIA Tier 1 anesthesia. 50% Coinsurance for Tier 2 anesthesia.
If you need immediate medical attention	care	\$100.00 Copayment then 20% Coinsurance for Outpatient Hospital.	"	20% <u>Coinsurance</u> for Outpatient	Copayment waived if admitted within 24 hours. Out-of-network payment at the in-network level of benefits applies only to true medical emergencies and accidental injuries.
	Emergency medical transportation	<u>Deductible</u> applies.	<u>Deductible</u> applies.	applies.	Out-of-network payment at the in- network level of benefits applies only to true <u>medical emergencies</u> and accidental injuries.
		\$75.00 <u>Copayment</u> . <u>Deductible</u> does not apply.	50% <u>Coinsurance</u> .		Out-of-network payment at the Tier 2 in-network level only for <u>urgent care</u> .
If you have a hospital stay	hospital room)	Hospital.	Inpatient Hospital.		Requires <u>pre-approval</u> . OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 <u>copayment</u> maximum per admission.
		<u>Deductible</u> applies for Inpatient Hospital.	50% <u>Coinsurance</u> for Inpatient Hospital.		Deductible applies for OMNIA Tier 1 anesthesia. 50% Coinsurance for Tier 2 anesthesia.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.HorizonBlue.com/members.</u>

Common	Common Services You What You Will Pay			Limitations, Exceptions, &	
Medical Event	May Need	OMNIA Tier 1 Provider(You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30.00 <u>Copayment</u> for Outpatient Hospital.	50% <u>Coinsurance</u> for Outpatient Hospital.	I .	The Integrated System of Care (ISC) is available for members with serious mental illness or substance use disorder. Reimbursement for ISC services requires a contracted ISC provider. Locate an ISC provider at www.HorizonBlue.com/member-ISC
	•	\$500.00 <u>Copayment</u> per day for Inpatient Hospital.	50% <u>Coinsurance</u> for Inpatient Hospital.		Requires <u>pre-approval</u> . OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 <u>copayment</u> maximum per admission.
If you are pregnant	Office visits	\$30.00 Copayment per visit for Office\$50.00 Copayment per visit for Specialist. Deductible does not apply.	Office.	Not Covered.	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. Ultrasound.)
	Childbirth/delivery professional services	<u>Deductible</u> applies for Inpatient Hospital.	50% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	none
	facility services	\$500.00 <u>Copayment</u> per day for Inpatient Hospital.	50% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 copayment maximum per admission.
If you need help recovering or have other special health needs	Home health care		50% <u>Coinsurance</u> for Outpatient Facility.		Requires <u>pre-approval</u> . Private-duty nursing is only covered under the <u>Home health care</u> benefit when required by a <u>Home health care</u> plan.
	<u>services</u>	\$500.00 <u>Copayment</u> per day for Inpatient Hospital.	50% <u>Coinsurance</u> for Inpatient Hospital.		Requires pre-approval. OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 copayment maximum per admission.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.HorizonBlue.com/members.</u>

Common Medical Event	Services You	V	/hat You Will Pay	Limitations, Exceptions, &	
	May Need P	OMNIA Tier 1 Provider(You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
	<u>services</u>	\$500.00 <u>Copayment</u> per day for Inpatient Hospital.	50% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	Requires <u>pre-approval</u> . OMNIA Tier 1 in-network separation period is limited to 90 days in-network.
		\$500.00 <u>Copayment</u> per day for Inpatient Facility.	50% <u>Coinsurance</u> for Inpatient Facility.	Not Covered.	\$2,500.00 OMNIA Tier 1 <u>copayment</u> maximum per admission.
	Durable medical equipment	50% <u>Coinsurance</u> .	50% <u>Coinsurance</u> .	Not Covered.	Requires <u>pre-approval</u> . Tier 2 <u>Deductible</u> accumulates to Tier 1. Tier 2 MOOP accumulates to Tier 1.
	Hospice services	\$500.00 <u>Copayment</u> per day for Inpatient Facility.	50% <u>Coinsurance</u> for Inpatient Facility.	Not Covered.	Requires <u>pre-approval</u> . \$2,500.00 OMNIA Tier 1 <u>copayment</u> maximum per admission.
If your child needs dental or eye care		No Charge. <u>Deductible</u> does not apply.	No Charge. <u>Deductible</u> does not apply.	Not Covered.	This benefit is administered by Davis Vision. In-network routine vision exam child visit limit is 1 visit in-network.
		Amounts greater than \$150.00 for non-collection frames. Deductible does not apply.	Amounts greater than \$150.00 for non-collection frames. Deductible does not apply.	Not Covered.	This benefit is administered by Davis Vision. Lenses and Hardware are covered once every 12 months. Limit includes 1 pair of frames from the select Davis Vision collection or \$150.00 allowance for non-collection frames.
	Children's dental check-up	Not Covered.	Not Covered.	Not Covered.	none

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.HorizonBlue.com/members.</u>

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> <u>services</u>.)

- Cosmetic surgery
- Dental care (Adult)
- Long-term care
- Most coverage provided outside the United States.

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing(only covered through the Home Health Care benefit when the Home Health Care plan is provided)
- Routine eye care (Adult, Optometrist/ Ophthalmologist office. For verification of coverage on routine vision services, please see your policy or <u>plan</u> document.)
- Routine foot care (excludes services or supplies related to Routine Foot Care, except: a) an open cutting operation to treat weak, strained, flat, unstable or unbalanced feet, metatarsalgia or bunions; b) the removal of nail roots; and c) treatment or removal of corns, calluses or toenails in conjunction with the treatment of metabolic or peripheral vascular disease)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion services
- Acupuncture when used as a substitute for other forms of anesthesia
- Bariatric surgery
- Chiropractic care (limited to 30 visits per calendar year)
- Hearing aids, including coverage for cochlear implants (limited to one hearing aid per hearing impaired ear per 24month period)
- Infertility treatment (limited to artificial insemination; requires <u>pre-approval</u>)

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.HorizonBlue.com/members.

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Horizon BCBSNJ at 1-800-224-1234; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; New Jersey State Insurance Department Office of Consumer Protection Services at 1-800-446-7467 or www.state.nj.us/dobi/consumer.htm. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.getcovered.nj.gov or call 1-833-677-1010

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-224-1234 or visit <u>www.Horizonblue.com</u>. You may also contact the NJ Department of Banking and Insurance Consumer Protection Services at 1-888-393-1062 or visit <u>www.state.nj.us/dobi/consumer.htm</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

-----To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-----

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.HorizonBlue.com/members.</u>

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$50.00

50%

Peg is Having a Baby
(9 months of in-network pre-natal care
and a hospital delivery)

- The <u>plan's</u> overall <u>deductible</u> \$1,600.00
- <u>Specialist</u> <u>Copayment</u> \$50.00
- Hospital (facility) *Copayment* \$500.00
- Other *Coinsurance*

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$1,600.00
- Specialist Copayment
- Hospital (facility) *Copayment* \$500.00
- Other <u>Coinsurance</u>

Mia's Simple Fracture (in-network emergency room visit and

■ The plan's overall deductible \$1,600.00

follow up care)

- Specialist *Copayment* \$50.00
- Hospital (facility) *Copayment* \$500.00
- Other <u>Coinsurance</u> 50%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

50%

Durable medical equipment (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost \$12,700.00

Total Example Cost \$5,600.00

Total Example Cost	\$2,800.00

In this example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$1,600.00
Copayments	\$600.00
<u>Coinsurance</u>	\$0.00
What isn't covered	
Limits or exclusions	\$60.00
The total Peg would pay is	\$2,260.00

In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$250.00
Copayments	\$900.00
<u>Coinsurance</u>	\$1,400.00
What isn't covered	
Limits or exclusions	\$20.00
The total Joe would pay is	\$2,570.00

In this example, Mia would pay:

m time champie, mia weara pay.	
Cost Sharing	
<u>Deductibles</u>	\$1,600.00
Copayments	\$400.00
Coinsurance	\$0.00
What isn't covered	
Limits or exclusions	\$0.00
The total Mia would pay is	\$2,000.00

This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

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Notice of Nondiscrimination

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations. Horizon BCBSNJ provides free aids and services to people with disabilities (e.g. qualified sign language interpreters and information in other formats) and to those whose primary language is not English (e.g. information in other languages) to communicate effectively with us.

Contacting Member Services

Please call Member Services at 1-800-355-BLUE (2583) (TTY 711) or the phone number on the back of your member ID card, if you need the free aids and services noted above and for all other Member Services issues.

Filing a Section 1557 Grievance

If you believe that Horizon BCBSNJ has failed to provide the free communication aids and services or discriminated against you for one of the reasons described above, you can file a discrimination complaint also known as a Section 1557 Grievance. **Horizon BCBSNJ's Civil Rights Coordinator** can be reached by calling the Member Services number on the back of your member ID card or by writing to the following address: **Horizon BCBSNJ**

Civil Rights Coordinator PO Box 820, Newark, NJ 07101.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal, online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201or by phone at 1-800-368-1019 or 1-800-537-7697 (TDD). OCR Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

Language assistance

Si habla un idioma diferente al inglés, hay ayuda disponible gratis. Llame al número que aparece al reverso de su tarjeta de identificación. 如果您讲英语以外的语言,可获取免费帮助。请拨打您的身份证背面的号码。

영어 이외의 언어를 사용하는 경우, 무료 지원 서비스를 받을 수 있습니다. ID 카드 뒷면에 있는 번호로 전화하십시오.

Se você fala um idioma diferente do inglês, a ajuda está disponível gratuitamente. Ligue para o número no verso do seu bilhete de identidade.

જો તમે અંગેજ સિવાયની ભાષા બોલતા હોવ, તો મકતમાં મદદ ઉપલબ્ધ છે. તમારા આઇડી કાર્ડની પાછળ આપેલા નંબર પર કૉલ.

Jeśli mówisz w języku innym niż angielski, pomoc udzielana jest bezpłatnie. Zadzwoń pod numer podany na odwrocie dowodu osobistego. Se parli una lingua diversa dall'inglese, è disponibile un servizio di assistenza gratuito. Chiama il numero sul retro della tua carta d'identificaz ione.

Kung nagsasalita ka ng isang wika maliban sa Ingles, magagamit ang tulong nang walang bayad. Tumawag sa numerong nasa likod ng iyong ID card.

Если вы не говорите по-английски, вам помогут бесплатно. Позвоните по телефону, указанному на обратной стороне вашей ID-карты.

Si ou pale on lòt lang ke Anglè, gen èd ki disponib gratis. Rele nan nimewo ki ekri nan do kat idantifyan w lan.

यदि आप अंग्रेज़ी से भिन्न कोई अन्य भाषा बोलते हैं, तो निःश्ल्क सहायता उपलब्ध है। अपने आईडी कार्ड के पीछे दिए गए नंबर पर .

Nếu bạn nói ngôn ngữ khác ngoài tiếng Anh, thì chúng tối có thể giúp bạn miễn phí. Hãy gọi số ở mặt sau thẻ ID của bạn.

Si vous parlez une langue autre que l'anglais, l'aide est gratuite. Appelez le numéro au dos de votre carte d'identité.

إذا كنت تتحدث لغة أخرى غير الإنجليزية، نوفر لك المساعدة مجانًا. يُمكنك الاتصال بالرقم الموجُود على ظهر بطاقة الهوية

اگر آپ انگریزی کے علاوہ کرئی دوسری زبان بول سکتے ہیں تو مفت مدد دستیاب ہے۔ براہ مبربانی شناختی کارڈ کی پچھلی طرف درج شدہ نمبر پر کال کریں۔

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