The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. Benefits may change upon renewal. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Member Online Services at <u>www.HorizonBlue.com/members</u> or by calling 1-800-355-BLUE (2583). If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, HorizonBlue.com/sample-benefit-booklets. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at <u>www.cciio.cms.gov</u> or call 1-800-355-BLUE (2583) to request a copy.

| Important Questions                                                      | Answers                                                                                                                                                                                                                           | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall<br><u>deductible</u> ?                               | <b>\$2,500.00</b> /Individual or<br><b>\$5,000.00</b> /Family for in-network<br>providers. <b>\$7,500.00</b> /Individual or<br><b>\$15,000.00</b> /Family for out-of-<br>network providers.                                       | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount<br>before this plan begins to pay. If you have other family members on the policy, the<br>overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.                                                                                                                                                                                                                                                                               |
| Are there services covered<br>before you meet your<br><u>deductible?</u> |                                                                                                                                                                                                                                   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your                                                                                                                                                                                                                                                               |
| Are there other <u>deductibles</u>                                       | No                                                                                                                                                                                                                                | <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .                                                                                                                                                                                                                                                                                                                                                                                                                       |
| for specific services?                                                   | 1NO.                                                                                                                                                                                                                              | You don't have to meet <u>deductibles</u> for specific services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?  | For in-network Health/Pharmacy<br>providers <b>\$8,050.00</b> Individual/<br><b>\$16,100.00</b> Family. For out-of-<br>network Health providers<br><b>\$15,000.00</b> Individual/ <b>\$30,000.00</b><br>Family. Aggregate family. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of pocket limit</u> has been met.                                                                                                                                                                                                                                                                                    |
| What is not included in the <u>out-of-pocket limit</u> ?                 | <u>Premiums</u> , penalties for failure to<br>obtain <u>pre-authorization</u> for services,<br><u>balance-billing</u> charges and health care<br>this <u>plan</u> doesn't cover.                                                  | Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u><br>limit.                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Will you pay less if you use<br>a <u>network provider</u> ?              | Yes. See <u>www.HorizonBlue.com</u> or<br>call 1-800-355-BLUE (2583) for a list<br>of <u>in-network providers</u> .<br>Benefits provided by in- <u>network</u><br><u>providers</u> and BlueCard PPO                               | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

|                                                            | providers are at the in-network level of benefits. |                                                                          |
|------------------------------------------------------------|----------------------------------------------------|--------------------------------------------------------------------------|
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.                                                | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common                                                              | Services You May Need                               | What Yo                                                                                                                  | u Will Pay                                                                                     |                                                                                                                                                                                                                            |  |
|---------------------------------------------------------------------|-----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Event                                                       |                                                     | Network Provider<br>(You will pay the<br>least)                                                                          | Out-of-Network<br>Provider(You will pay<br>the most)                                           | Limitations, Exceptions, & Other<br>Important Information                                                                                                                                                                  |  |
| If you visit a health<br>care <u>provider's</u> office<br>or clinic | Primary care visit to treat an<br>injury or illness | \$40.00 <u>Copayment</u> per<br>visit. \$15.00 <u>Copayment</u><br>per visit for Telemedicine<br>services.               | 50% <u>Coinsurance</u> .<br>50% <u>Coinsurance</u> for<br>Telemedicine services.               | Horizon CareOnline telemedicine<br>services is an additional telemedicine<br>feature provided through Horizon<br>BCBSNJ's telemedicine vendor.                                                                             |  |
|                                                                     | <u>Specialist</u> visit                             | \$75.00 <u>Copayment</u> per<br>visit. \$15.00 <u>Copayment</u><br>per visit for Telemedicine<br>services.               | 50% <u>Coinsurance</u> .<br>50% <u>Coinsurance</u> for<br>Telemedicine services.               | Horizon CareOnline telemedicine<br>services is an additional telemedicine<br>feature provided through Horizon<br>BCBSNJ's telemedicine vendor.                                                                             |  |
|                                                                     | Preventive<br>care/screening/immunization           | No Charge. <u>Deductible</u><br>does not apply.                                                                          |                                                                                                | One per calendar year. You may have to<br>pay for services that aren't <u>preventive</u> .<br>Ask your <u>provider</u> if the services needed<br>are <u>preventive</u> . Then check what your<br><u>plan</u> will pay for. |  |
| If you have a test                                                  | <u>Diagnostic test</u> (x-ray, blood<br>work)       | Deductible applies for<br>Home, Office,<br>Independent Laboratory.<br>30% <u>Coinsurance</u> for<br>Outpatient Hospital. | 50% <u>Coinsurance</u> for<br>Home, Office,<br>Independent Laboratory,<br>Outpatient Hospital. | Molecular and genomic testing are<br>subject to pre-service and post-service<br>medical necessity review.                                                                                                                  |  |
|                                                                     | Imaging (CT/PET scans, MRIs)                        | 30% <u>Coinsurance</u> for<br>Outpatient Facility.                                                                       | 50% <u>Coinsurance</u> for<br>Outpatient Facility.                                             | Requires <u>pre-approval</u> ; 50% penalty<br>applies for non-compliance.                                                                                                                                                  |  |

| Common                                                                                                    |                                                   | What Yo                                                                                                         | u Will Pay                                                                           |                                                                                                                                                                                                                                                                                                                                   |  |
|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Event                                                                                             | Services You May Need                             | Network Provider<br>(You will pay the<br>least)Out-of-Network<br>Provider(You will pay<br>the most)             |                                                                                      | Limitations, Exceptions, & Other<br>Important Information                                                                                                                                                                                                                                                                         |  |
| If you need drugs to<br>treat your illness or<br>condition<br>More information about<br>prescription drug |                                                   | \$15.00 <u>Copayment</u> /Retail;<br>\$30.00 <u>Copayment</u> /Mail<br>Order.                                   | \$15.00 <u>Copayment</u> /Retail;<br>\$30.00 <u>Copayment</u> /Mail<br>Order.        | <u>Prior authorization</u> may be required.<br>Covers up to a 30 day supply per<br><u>copayment</u> , up to a 90 day supply<br>applying separate <u>copayments</u> (retail) and<br>a 90 day supply (mail order). Additional                                                                                                       |  |
| coverage is available at<br>Prime Therapeutics<br>LLC (Prime) Service                                     |                                                   | \$40.00 <u>Copayment</u> /Retail;<br>\$80.00 <u>Copayment</u> /Mail<br>Order.                                   | \$40.00 <u>Copayment</u> /Retail;<br>\$80.00 <u>Copayment</u> /Mail<br>Order.        | charges apply when using an out-of-<br>network pharmacy.                                                                                                                                                                                                                                                                          |  |
| Center<br><u>www.MyPrime.com</u><br>or 1-800-370-5088.<br>View the <u>formulary</u> at                    | Non-preferred brand drugs                         | \$75.00 <u>Copayment</u> /Retail;<br>\$150.00 <u>Copayment</u> /Mail<br>Order.                                  | \$75.00 <u>Copayment</u> /Retail;<br>\$150.00 <u>Copayment</u> /Mail<br>Order.       |                                                                                                                                                                                                                                                                                                                                   |  |
| www.myprime.com/en/<br>medicines.html#find-<br>medicine                                                   | <u>Specialty drugs</u>                            | 50% <u>Coinsurance</u> /Retail.                                                                                 | Not Covered.                                                                         | <u>Prior authorization</u> may be required.<br>Covers up to a 30 day supply (retail).<br>Additional charges apply when using an<br>out-of-network pharmacy. \$250.00<br>maximum per script.(Retail).                                                                                                                              |  |
| If you have<br>outpatient surgery                                                                         | Facility fee (e.g., ambulatory<br>surgery center) | 20% <u>Coinsurance</u> for<br>Ambulatory Surgical<br>Center, 30% <u>Coinsurance</u><br>for Outpatient Facility. | 50% <u>Coinsurance</u> for<br>Outpatient Facility,<br>Ambulatory Surgical<br>Center. | Procedures related to spine surgery are<br>subject to pre-service and post-service<br>utilization management review.                                                                                                                                                                                                              |  |
|                                                                                                           | Physician/surgeon fees                            | 20% <u>Coinsurance</u> for<br>Ambulatory Surgical<br>Center, 30% <u>Coinsurance</u><br>for Outpatient Facility. | 50% <u>Coinsurance</u> for<br>Outpatient Facility,<br>Ambulatory Surgical<br>Center. | Procedures related to spine surgery are<br>subject to pre-service and post-service<br>utilization management review. 20%<br><u>Coinsurance</u> for in-network anesthesia in<br>an ASC. 30% <u>Coinsurance</u> for in-network<br>anesthesia in an outpatient Facility. 50%<br><u>Coinsurance</u> for out-of-network<br>anesthesia. |  |
| If you need<br>immediate medical<br>attention                                                             | Emergency room care                               | \$500.00 <u>Copayment</u> per<br>visit for Outpatient<br>Hospital.                                              | \$500.00 <u>Copayment</u> per<br>visit for Outpatient<br>Hospital.                   | <u>Copayment</u> waived if admitted within 24<br>hours. Out-of-network payment at the in-<br>network level of benefits applies only to<br>true <u>medical emergencies</u> and accidental<br>injuries.                                                                                                                             |  |

| Common                                                                             |                                           | What You                                                                                                   | ı Will Pay                                         |                                                                                                                                                                                                                                                                                   |  |
|------------------------------------------------------------------------------------|-------------------------------------------|------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Event                                                                      | Services You May Need                     | Network Provider<br>(You will pay the<br>least)Out-of-Network<br>Provider(You will pay<br>the most)        |                                                    | Limitations, Exceptions, & Other<br>Important Information                                                                                                                                                                                                                         |  |
|                                                                                    | Emergency medical<br>transportation       | Deductible applies.                                                                                        | <u>Deductible</u> applies.                         | Out-of-network payment at the in-<br>network level of benefits applies only to<br>true <u>medical emergencies</u> and accidental<br>injuries.                                                                                                                                     |  |
|                                                                                    | <u>Urgent care</u>                        | \$100.00 <u>Copayment</u> .                                                                                | \$100.00 <u>Copayment</u> .                        | Out-of-network payment at the in-<br>network level only for <u>urgent care</u> .                                                                                                                                                                                                  |  |
| If you have a<br>hospital stay                                                     | Facility fee (e.g., hospital room)        | 30% <u>Coinsurance</u> for<br>Inpatient Hospital.                                                          | 50% <u>Coinsurance</u> for<br>Inpatient Hospital.  | Requires <u>pre-approval</u> ; 50% penalty applies for non-compliance.                                                                                                                                                                                                            |  |
|                                                                                    | Physician/surgeon fees                    | 30% <u>Coinsurance</u> for<br>Inpatient Hospital.                                                          | 50% <u>Coinsurance</u> for<br>Inpatient Hospital.  | 30% <u>Coinsurance</u> for in-network<br>anesthesia. 50% <u>Coinsurance</u> for out-of-<br>network anesthesia.                                                                                                                                                                    |  |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services                       | 30% <u>Coinsurance</u> for<br>Outpatient Hospital.                                                         | 50% <u>Coinsurance</u> for<br>Outpatient Hospital. | The Integrated System of Care (ISC) is<br>available for members with serious<br>mental illness or substance use disorder.<br>Reimbursement for ISC services requires<br>a contracted ISC provider. Locate an ISC<br>provider at<br><u>www.HorizonBlue.com/member-ISC</u>          |  |
|                                                                                    | Inpatient services                        | 30% <u>Coinsurance</u> for<br>Inpatient Hospital.                                                          | 50% <u>Coinsurance</u> for<br>Inpatient Hospital.  | Requires <u>pre-approval</u> ; 50% penalty applies for non-compliance.                                                                                                                                                                                                            |  |
| If you are pregnant                                                                | Office visits                             | \$40.00 <u>Copayment</u> per visit<br>for Office. \$75.00<br><u>Copayment</u> per visit for<br>Specialist. | Office.                                            | <u>Cost sharing</u> does not apply for<br><u>preventive services</u> . Maternity care may<br>include tests and services described<br>elsewhere in the SBC (i.e. Ultrasound.)                                                                                                      |  |
|                                                                                    | Childbirth/delivery professional services | 30% <u>Coinsurance</u> for<br>Inpatient Hospital.                                                          | 50% <u>Coinsurance</u> for<br>Inpatient Hospital.  | none                                                                                                                                                                                                                                                                              |  |
|                                                                                    | Childbirth/delivery facility services     | 30% <u>Coinsurance</u> for<br>Inpatient Hospital.                                                          | 50% <u>Coinsurance</u> for<br>Inpatient Hospital.  | none                                                                                                                                                                                                                                                                              |  |
| If you need help<br>recovering or have<br>other special health<br>needs            | <u>Home health care</u>                   | \$20.00 <u>Copayment</u> per visit<br>for Outpatient Facility.                                             | 50% <u>Coinsurance</u> for<br>Outpatient Facility. | Requires <u>pre-approval</u> ; 50% penalty<br>applies for non-compliance. Private-duty<br>nursing is only covered under the <u>Home</u><br><u>health care</u> benefit when required by a<br><u>Home health care plan</u> . Coverage is<br>limited to 60 visits per calendar year. |  |

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at

| Common                                    |                                  | What Yo                                                                                             | u Will Pay                                           |                                                                                                                                                                                                                                                    |  |
|-------------------------------------------|----------------------------------|-----------------------------------------------------------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Event                             | Services You May Need            | Network Provider<br>(You will pay the<br>least)                                                     | Out-of-Network<br>Provider(You will pay<br>the most) | Limitations, Exceptions, & Other<br>Important Information                                                                                                                                                                                          |  |
|                                           | Rehabilitation services          | 30% <u>Coinsurance</u> for<br>Inpatient Hospital.                                                   | 50% <u>Coinsurance f</u> or<br>Inpatient Hospital.   | Requires <u>pre-approval</u> ; 50% penalty applies for non-compliance.                                                                                                                                                                             |  |
|                                           | Habilitation services            | 30% <u>Coinsurance</u> for<br>Inpatient Hospital.                                                   | 50% <u>Coinsurance</u> for<br>Inpatient Hospital.    |                                                                                                                                                                                                                                                    |  |
|                                           | Skilled nursing care             | 30% <u>Coinsurance</u> for<br>Inpatient Facility.                                                   | 50% <u>Coinsurance</u> for<br>Inpatient Facility.    |                                                                                                                                                                                                                                                    |  |
|                                           | <u>Durable medical equipment</u> | 50% <u>Coinsurance.</u>                                                                             | 50% <u>Coinsurance</u> .                             | Requires <u>pre-approval</u> review determined<br>by Horizon Care at Home Regardless of<br>the amount, 50% penalty applies for non-<br>compliance.                                                                                                 |  |
|                                           | Hospice services                 | 30% <u>Coinsurance</u> for<br>Inpatient Facility.                                                   | 50% <u>Coinsurance</u> for<br>Inpatient Facility.    | Requires <u>pre-approval</u> ; 50% penalty applies for non-compliance.                                                                                                                                                                             |  |
| If your child needs<br>dental or eye care | Children's eye exam              | No Charge. <u>Deductible</u><br>does not apply.                                                     | Not Covered.                                         | This benefit is administered by Davis<br>Vision. In-network routine vision exam<br>is limited to 1 visit.                                                                                                                                          |  |
|                                           | Children's glasses               | Amounts greater than<br>\$150.00 for non-collection<br>frames. <u>Deductible</u> does<br>not apply. | Not Covered.                                         | This benefit is administered by Davis<br>Vision. Lenses and Hardware are<br>covered once every 12 months. Limit<br>includes 1 pair of frames from the select<br>Davis Vision collection or \$150.00<br><u>allowance</u> for non-collection frames. |  |
|                                           | Children's dental check-up       | Not Covered.                                                                                        | Not Covered.                                         | none                                                                                                                                                                                                                                               |  |

services.)

Routine eye care (Adult, Optometrist/ Acupuncture • Long-term care ٠ Ophthalmologist office. For verification of • Most coverage provided outside the Bariatric surgery coverage on routine vision services, please United States. see your policy or plan document.) Cosmetic surgery • Non-emergency care when traveling Routine foot care (excludes services or Dental care (Adult) outside the U.S. supplies related to Routine Foot Care, Infertility except: a) an open cutting operation to Private-duty nursing (only covered ٠ treat weak, strained, flat, unstable or through the Home Health Care benefit unbalanced feet, metatarsalgia or bunions; when the Home Health Care plan is b) the removal of nail roots; and c) provided) treatment or removal of corns, calluses or toenails in conjunction with the treatment of metabolic or peripheral vascular disease) Weight loss programs Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) Abortion services • Chiropractic care (limited to 30 visits per ٠ • Hearing aids (Only covered for Members calendar year) age 15 or younger. Coverage includes the purchase of one hearing aid for each hearing-impaired ear every 24 months.)

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded

# Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance <a href="https://www.getcovered.ni.gov">Marketplace</a>. For more information about the Marketplace, visit <a href="https://www.getcovered.ni.gov">www.getcovered.ni.gov</a> or call 1-833-677-1010.

## Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-355-BLUE (2583) or visit <u>www.Horizonblue.com</u>. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

# Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

-----To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-----



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal care<br>and a hospital delivery)                                                                                                                                                                                                                     |             | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a<br>well-controlled condition)                                                                                            |                | Mia's Simple Fracture<br>(in-network emergency room visit and<br>follow up care)                                                                                                                                                            |            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>Copayment</u></li> <li>Hospital (facility) <u>Coinsurance</u></li> <li>Other <u>Coinsurance</u></li> </ul>                                                                                                                         | \$75.00     | <ul> <li>The <u>plan's</u> overall <u>deductibl</u></li> <li><u>Specialist</u> <u>Copayment</u></li> <li>Hospital (facility) <u>Coinsurant</u></li> <li>Other <u>Coinsurance</u></li> </ul>        | \$75.00        | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>Copayment</u></li> <li>Hospital (facility) <u>Coinsurant</u></li> <li>Other <u>Coinsurance</u></li> </ul>                                                | \$75.00    |
| <b>This EXAMPLE event includes services like:</b><br><u>Specialist</u> office visits ( <i>prenatal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br><u>Diagnostic tests</u> ( <i>ultrasounds and blood work</i> )<br><u>Specialist</u> visit ( <i>anesthesia</i> ) |             | This EXAMPLE event includes services like:Primary care physicianoffice visits (includingdisease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter) |                | This EXAMPLE event includes services like:<br><u>Emergency room care</u> (including medical supplies)<br><u>Diagnostic test</u> (x-ray)<br><u>Durable medical equipment</u> (crutches)<br><u>Rehabilitation services</u> (physical therapy) |            |
| Total Example Cost                                                                                                                                                                                                                                                                                                    | \$12,700.00 | Total Example Cost                                                                                                                                                                                 | \$5,600.00     | Total Example Cost                                                                                                                                                                                                                          | \$2,800.00 |
| In this example, Peg would pay:                                                                                                                                                                                                                                                                                       |             | In this example, Joe would pay:                                                                                                                                                                    |                | In this example, Mia would pay:                                                                                                                                                                                                             |            |
| Cost Sharing                                                                                                                                                                                                                                                                                                          |             | Cost Sharing                                                                                                                                                                                       |                | Cost Sharing                                                                                                                                                                                                                                |            |
| Deductibles                                                                                                                                                                                                                                                                                                           | \$2,500.00  | Deductibles                                                                                                                                                                                        | \$2,500.00     | <u>Deductibles</u>                                                                                                                                                                                                                          | \$2,500.00 |
| Copayments                                                                                                                                                                                                                                                                                                            | \$90.00     | <u>Copayments</u>                                                                                                                                                                                  | \$600.00       | <u>Copayments</u>                                                                                                                                                                                                                           | \$300.00   |
| Coinsurance                                                                                                                                                                                                                                                                                                           | \$2,500.00  | Coinsurance                                                                                                                                                                                        | \$200.00       | Coinsurance                                                                                                                                                                                                                                 | \$0.00     |
| What isn't covered                                                                                                                                                                                                                                                                                                    |             | What isn't covered                                                                                                                                                                                 | <b>#2</b> 0.00 | What isn't covered                                                                                                                                                                                                                          | <u> </u>   |
| Limits or <u>exclusions</u>                                                                                                                                                                                                                                                                                           | \$60.00     | Limits or <u>exclusions</u>                                                                                                                                                                        | \$20.00        | Limits or <u>exclusions</u>                                                                                                                                                                                                                 | \$0.00     |
| The total Peg would pay is                                                                                                                                                                                                                                                                                            | \$5,150.00  | The total Joe would pay is                                                                                                                                                                         | \$3,320.00     | The total Mia would pay is                                                                                                                                                                                                                  | \$2,800.00 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.



## Notice of Nondiscrimination

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations. Horizon BCBSNJ provides free aids and services to people with disabilities (e.g. qualified sign language interpreters and information in other formats) and to those whose primary language is not English (e.g. information in other languages) to communicate effectively with us.

### **Contacting Member Services**

Please call Member Services at 1-800-355-BLUE (2583) (TTY 711) or the phone number on the back of your member ID card, if you need the free aids and services noted above and for all other Member Services issues.

### Filing a Section 1557 Grievance

If you believe that Horizon BCBSNJ has failed to provide the free communication aids and services or discriminated against you for one of the reasons described above, you can file a discrimination complaint also known as a Section 1557 Grievance. Horizon BCBSNJ's Civil Rights Coordinator can be reached by calling the Member Services number on the back of your member ID card or by writing to the following address: Horizon BCBSNJ

Civil Rights Coordinator PO Box 820, Newark, NJ 07101.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal, online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 or by phone at 1-800-368-1019 or 1-800-537-7697 (TDD). OCR Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

### Language assistance

Si habla un idioma diferente al inglés, hay ayuda disponible gratis. Llame al número que aparece al reverso de su tarjeta de identificación. 如果您讲英语以外的语言,可获取免费帮助。请拨打您的身份证背面的号码。

영어 이외의 언어를 사용하는 경우, 무료 지원 서비스를 받을 수 있습니다. ID 카드 뒷면에 있는 번호로 전화하십시오.

Se você fala um idioma diferente do inglês, a ajuda está disponível gratuitamente. Ligue para o número no verso do seu bilhete de identidade.

જો તમે અંગ્રેજી સિવાયની ભાષા બોલતા હોવ. તો મફતમાં મદદ ઉપલબ્ધ છે. તમારા આઇડી કાર્ડની પાછળ આપેલા નંબર પર કૉલ.

Jeśli mówisz w języku innym niż angielski, pomoc udzielana jest bezpłatnie. Zadzwoń pod numer podany na odwrocie dowodu osobistego. Se parli una lingua diversa dall'inglese, è disponibile un servizio di assistenza gratuito. Chiama il numero sul retro della tua carta d'identificaz ione.

Kung nagsasalita ka ng isang wika maliban sa Ingles, magagamit ang tulong nang walang bayad. Tumawag sa numerong nasa likod ng iyong ID card.

Если вы не говорите по-английски, вам помогут бесплатно. Позвоните по телефону, указанному на обратной стороне вашей IDкарты.

Si ou pale on lòt lang ke Anglè, gen èd ki disponib gratis. Rele nan nimewo ki ekri nan do kat idantifyan w lan.

यदि आप अंग्रेज़ी से भिन्न कोई अन्य भाषा बोलते हैं, तो निःशुल्क सहायता उपलब्ध है। अपने आईडी कार्ड के पीछे दिए गए नंबर पर.

Nếu bạn nói ngôn ngữ khác ngoài tiếng Anh, thì chúng tổi có thể giúp bạn miễn phí. Hãy gọi số ở mặt sau thẻ ID của bạn. Si vous parlez une langue autre que l'anglais, l'aide est gratuite. Appelez le numéro au dos de votre carte d'identité.

إذا كنت تتحدث لغة أخرى غير الإنجليزية، نوفر لك المساعدة مجانًا. يُمكنك الاتصال بالرقم الموجود على ظهر بطاقة الهوية اگر آب انگريزي كم علاوه كرئي دوسري زبان بول سكتم بين تو مفت مدد دستياب بمر. براه مهرباني شناختي كارڈ كي يچهلي طرف درج شده نمبر پر كال كرين.

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